

Iowa Department on Aging

**Case Management
Program for Frail Elders
(CMPFE)**

**Fiscal Year 2010
Activity Report**

Iowa Department on Aging
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(September, 2010)

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Introduction

The Case Management Program for Frail Elders (CMPFE) is a coordinated comprehensive system that strives to provide Iowa's frail older consumers with the opportunity to make their own choices regarding long-term care and to receive home and community-based services in the home and community setting.

CMPFE gives older Iowans an alternative to a nursing facility and other forms of institutionalized services. CMPFE coordinates the delivery of needed community services which allow older Iowans to remain safely in their own homes. Each consumer is assisted and monitored by an individual case manager. The case manager provides assistance to the consumer in making the appropriate choices that best fits the consumer's needs.

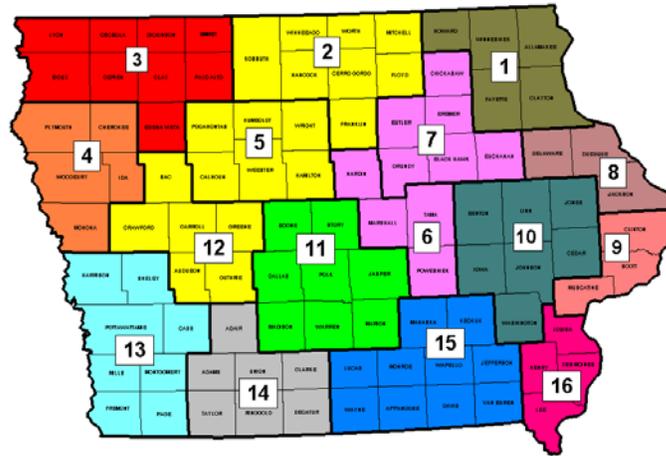
The Iowa Department on Aging (IDA) is the state agency responsible for the Case Management Program for Frail Elders (CMPFE). Area Agencies on Aging administer the program at the local level.

In October 2006, case management became a service under the medical assistance elderly waiver, thereby allowing utilization of federal Medicaid dollars. Twelve of the 13 area agencies on aging enrolled with the Department of Human Services (DHS) to become Medicaid case management providers. Other types of service agencies also enrolled as Medicaid case management providers. All of the area agencies on aging continue to serve older consumers who are not eligible for Medicaid but need case management to help them remain in their homes. The CMPFE 2010 report deals only with those consumers who were served by the area agencies on aging.

On June 30, 2010, there were **8,848** active consumers participating in CMPFE with **11,954** total consumers served by the department and the area agencies on aging during the year.

Currently all Iowans over the age of 60 can access CMPFE and its services through their local area agency on aging. Services offered through this program make it possible for thousands of frail and/or low-income older Iowans to stay in their homes and local communities.

Iowa's Area Agencies on Aging



Area 1

Northland Agency on Aging
(private non-profit organization)
Bruce Butters, Director
808 River Street
Decorah, IA 52101
(563) 382-2941 or (800) 233-4603
Fax (563) 382-6248
mail@northlandaging.com

Area 2, 5 & 12

Elderbridge Agency on Aging
(private non-profit organization)
Lahoma Counts, Director
22 N Georgia, Suite 216
Mason City, IA 50401
(641) 424-0678 or (800) 243-0678
Fax (641) 424-2927
Fort Dodge (515) 955-5244 or
(800) 543-3280
Carroll (712) 792-3512 or (800) 543-3265
elderbridge@elderbridge.org

Area 3

Northwest Aging Association
(private non-profit organization)
Cynthia Beauman, Director
714 10th Ave. East
Spencer, IA 51301
(712) 262-1775 or (800) 242-5033
Fax (712) 262-7520
naa@nwaging.org

Area 4

Siouxland Aging Services, Inc.
(private non-profit organization)
Kim Keleher, Director
2301 Pierce Street
Sioux City, IA 51104
(712) 279-6900 or (800) 798-6916
Fax (712) 233-3415
siouxlandaging@siouxlandaging.org

Area 6 & 7

Hawkeye Valley Area Agency on Aging
(private non-profit organization)
Donna Harvey, Director
2101 Kimball Avenue, Suite 320
Waterloo, IA 50704
(319) 272-2244 or (800) 779-8707
Fax (319) 272-2455
hvaaa@hvaaa.org

Area 8

Scenic Valley Area Agency on Aging
(private non-profit organization)
Linda McDonald, Director
3505 Stoneman Road, Suite 4
Dubuque, IA 52002
(563) 588-3970, Fax (563) 588-1952
scenicaaa@aol.com

Area 9

Generations Area Agency on Aging
(private non-profit organization)
Christa Merritt, Director
935 E. 53rd
Davenport, IA 52807
(563) 324-9085, Fax (563) 324-9384
mwebb@genage.org

Area 10

Heritage Area Agency on Aging
(separate organizational unit)
Liz Selk, Director
6301 Kirkwood Blvd SW
PO Box 2068
Cedar Rapids, IA 52406
(319) 398-5559 or (800) 332-5934
Fax (319) 398-5533
elizabeth.selk@kirkwood.edu

Area 11

Aging Resources of Central Iowa
(private non-profit organization)
Joel Olah, Director
5835 Grand Avenue, Suite 106
Des Moines, IA 50312
(515) 255-1310 or (800) 747-5352
Fax (515) 255-9442
agingres@aol.com

Area 13

Southwest 8 Senior Services, Inc.
(private non-profit organization)
Barbara Morrison, Director
300 W. Broadway, Ste 240
Council Bluffs, IA 51501
(712) 328-2540 or (800) 432-9209
Fax (712) 328-6899
bmorrison@southwest8.org

Area 14

Area XIV Agency on Aging
(private non-profit organization)
Steve Bolie, Director
215 E. Montgomery
Creston, IA 50801
(641) 782-4040, Fax (641) 782-4519
arexiv@iowatelecom.net

Area 15

Seneca Area Agency on Aging
(private non-profit organization)
Connie Holland, Director
117 North Cooper Street, Suite 2
Ottumwa, IA 52501
(641) 682-2270 or (800) 642-6522
Fax (641) 682-2445
senecaaaa@seneca-aaa.org

Area 16

Southeast Iowa Area Agency on Aging, Inc
(private non-profit organization)
Dennis Zegarac, Director
509 Jefferson Street
Burlington, IA 52601-5427
(319) 752-5433 or (800) 292-1268
Fax (319) 754-7030
zegarac.dennis@mchsi.com

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Statewide SFY 2010 Activity Report
(July 1, 2009 - June 30, 2010)

- 1 - Northland Agency on Aging
- 2, 5 & 12 - Elderbridge Area Agency on Aging
- 3 - Northwest Aging Association
- 4 - Siouxland Aging Services
- 6 & 7 - Hawkeye Valley Area Agency on Aging
- 8 - Scenic Valley Area VIII Agency on Aging



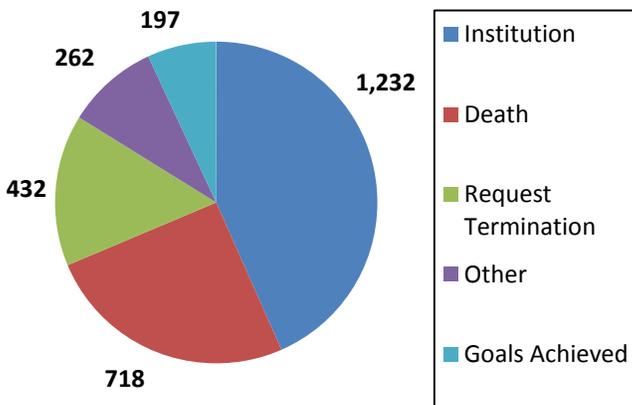
- 9 - Generations Area Agency on Aging
- 10 - Heritage Area Agency on Aging
- 11 - Aging Resources of Central Iowa
- 13 - Southwest 8 Senior Services, Inc.
- 14 - Area XIV Agency on Aging
- 15 - Seneca Area Agency on Aging
- 16 - Southeast Iowa Agency on Aging

CMPPE Activity

Total Number of Consumers Served	11,954
Consumers Admitted	2,787
Active Consumers, Monthly Average	9,023

Total Discharges by Type

N= 2,841



Medicaid Elderly Waiver Activity

<i>AAA CMPFE Monthly Report, June 30, 2010</i>	
Elderly waiver consumers in CMPFE:	7,708
Elderly waiver consumers as a % of total CMPFE consumers:	87.1%
<i>DHS B-1 Report*</i>	
Dollars paid for services for elderly waiver consumers:	\$87,848,673
Avg. monthly payment per consumer:	\$713
* Includes elderly waivers consumers who were in CMPFE and also consumers who were served by other Medicaid case management providers.	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
1 - Northland Area Agency on Aging
SFY 2010 Activity Report



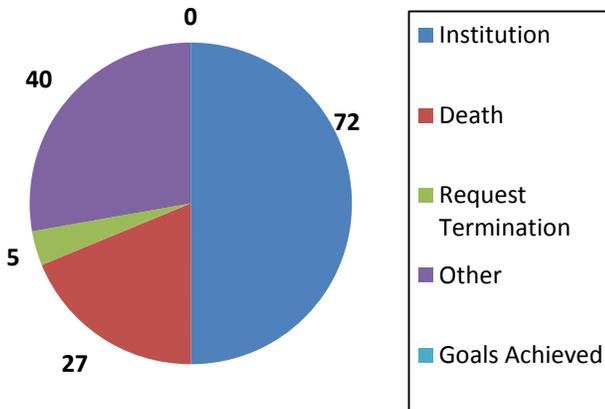
Counties
Allamakee, Clayton, Fayette,
Howard, Winneshiek

CMPPE Activity

Total Number of Consumers Served	510
Consumers Admitted	143
Active Consumers, Monthly Average	365

Total Discharges by Type

N= 144



Medicaid Elderly Waiver Activity

AAA CMPFE Monthly Report, June 30, 2010

Elderly waiver consumers in CMPFE: 341

Elderly waiver consumers as a % of total CMPFE consumers: 93.9%

*DHS B-1 Report**

Dollars paid for services for elderly waiver consumers: \$2,775,624

Avg. monthly payment per consumer: \$637

* Includes elderly waivers consumers who were in CMPFE and also consumers who were served by other Medicaid case management providers.

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
2,5 & 12 – Elderbridge Area Agency on Aging
SFY 2010 Activity Report



Counties

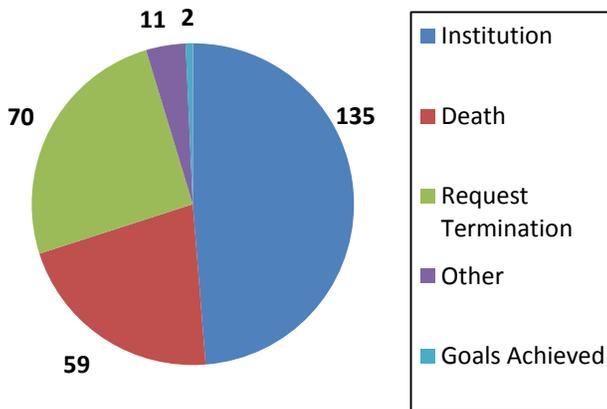
**Audubon, Calhoun, Carroll, Cerro Gordo,
Crawford, Floyd, Franklin, Greene, Guthrie,
Hamilton, Hancock, Humboldt, Kossuth,
Mitchell, Pocahontas, Sac, Webster,
Winnebago, Worth, Wright**

CMPPE Activity

Total Number of Consumers Served	954
Consumers Admitted	230
Active Consumers, Monthly Average	701

Total Discharges by Type

N= 277



Medicaid Elderly Waiver Activity

AAA CMPFE Monthly Report, June 30, 2010

Elderly waiver consumers in CMPFE: 647

Elderly waiver consumers as a % of
total CMPFE consumers: 96.4%

*DHS B-1 Report**

Dollars paid for services for elderly
waiver consumers: \$7,286,145

Avg. monthly payment
per consumer: \$613

* Includes elderly waivers consumers who were in
CMPFE and also consumers who were served by
other Medicaid case management providers.

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
3 – Northwest Area Agency on Aging
SFY 2010 Activity Report



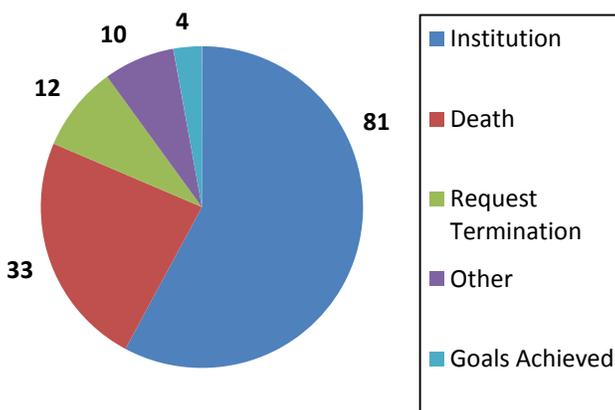
Counties
Buena Vista, Clay, Dickinson, Emmet,
Lyon, O'Brien, Osceola, Palo Alto,
Sioux

CMPPE Activity

Total Number of Consumers Served	534
Consumers Admitted	133
Active Consumers, Monthly Average	399

Total Discharges by Type

N= 140



Medicaid Elderly Waiver Activity

AAA CMPFE Monthly Report, June 30, 2010 Elderly waiver consumers in CMPFE: 328 Elderly waiver consumers as a % of total CMPFE consumers: 83.7%
DHS B-1 Report* Dollars paid for services for elderly waiver consumers: \$2,301,510 Avg. monthly payment per consumer: \$578 * Includes elderly waivers consumers who were in CMPFE and also consumers who were served by other Medicaid case management providers.

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
4 – Siouxland Aging Services, Inc.
SFY 2010 Activity Report



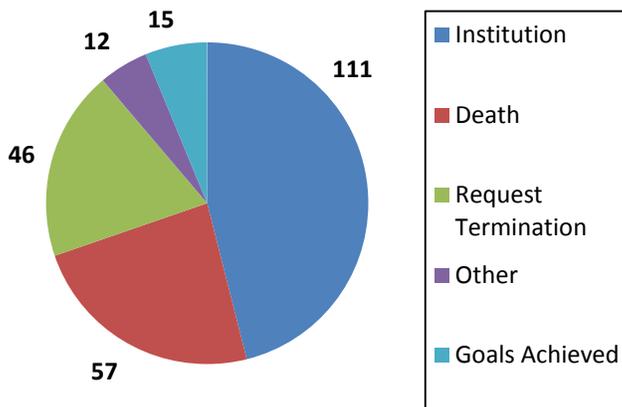
Counties
Cherokee, Ida, Monona,
Plymouth, Woodbury

CMPPE Activity

Total Number of Consumers Served	915
Consumers Admitted	203
Active Consumers, Monthly Average:	683

Total Discharges by Type

N= 241



Medicaid Elderly Waiver Activity

AAA CMPFE Monthly Report, June 30, 2010

Elderly waiver consumers in CMPFE: 485

Elderly waiver consumers as a % of
total CMPFE consumers: 71.4%

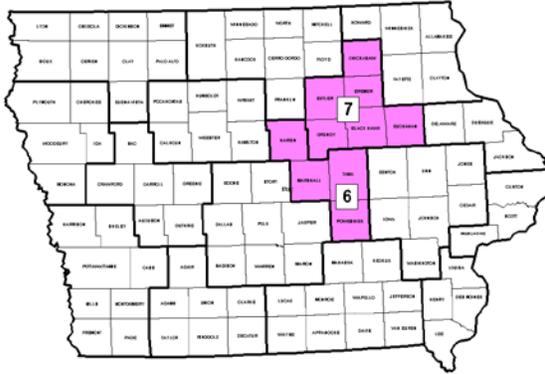
*DHS B-1 Report**

Dollars paid for services for elderly
waiver consumer: \$4,426,969

Avg. monthly payment
per consumer: \$662

* Includes elderly waivers consumers who were in
CMPFE and also consumers who were served by
other Medicaid case management providers.

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
6 & 7 – Hawkeye Valley Area Agency on Aging
SFY 2010 Activity Report



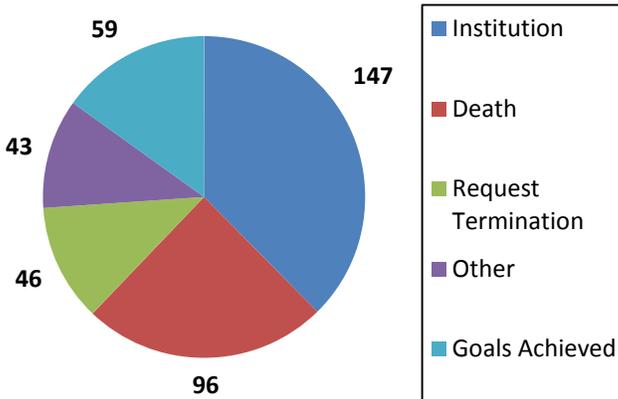
Counties
Black Hawk, Bremer, Buchanan,
Butler, Chickasaw, Grundy, Hardin,
Marshall, Poweshiek, Tama

CMPPE Activity

Total Number of Consumers Served	1,562
Consumers Admitted	429
Active Consumers, Monthly Average:	1,123

Total Discharges by Type

N= 391



Medicaid Elderly Waiver Activity

<i>AAA CMPFE Monthly Report, June 30, 2010</i>	
Elderly waiver consumers in CMPFE:	910
Elderly waiver consumers as a % of total CMPFE consumers:	82.1%
<i>DHS B-1 Report*</i>	
Dollars paid for services for elderly waiver consumers:	\$9,551,928
Avg. monthly payment per consumer:	\$663
* Includes elderly waivers consumers who were in CMPFE and also consumers who were served by other Medicaid case management providers.	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
8 – Scenic Valley Area VIII Agency on Aging
SFY 2010 Activity Report



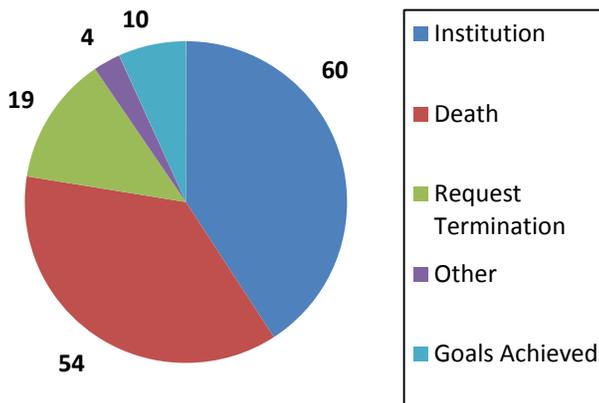
Counties
Delaware, Dubuque, Jackson

CMPPE Activity

Total Number of Consumers Served	609
Consumers Admitted	113
Active Consumers, Monthly Average:	480

Total Discharges by Type

N= 147



Medicaid Elderly Waiver Activity

AAA CMPFE Monthly Report, June 30, 2010

Elderly waiver consumers in CMPFE: 418

Elderly waiver consumers as a % of total CMPFE consumers: 91.1%

*DHS B-1 Report**

Dollars paid for services for elderly waiver consumers: \$4,043,322

Avg. monthly payment per consumer: \$765

* Includes elderly waivers consumers who were in CMPFE and also consumers who were served by other Medicaid case management providers.

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
9 – Generations Area Agency on Aging
SFY 2010 Activity Report

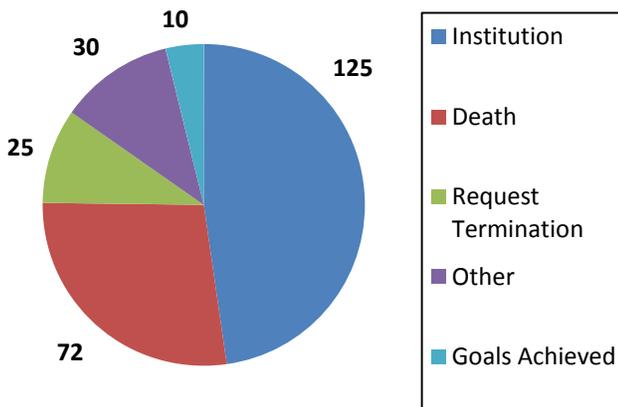


Counties
Clinton, Muscatine, Scott

CMPPE Activity

Total Number of Consumers Served	1,173
Consumers Admitted	279
Active Consumers, Monthly Average:	896

Total Discharges by Type
N= 262



Medicaid Elderly Waiver Activity

<i>AAA CMPFE Monthly Report, June 30, 2010</i>	
Elderly waiver consumers in CMPFE:	875
Elderly waiver consumers as a % of total CMPFE consumers:	98.9%
<i>DHS B-1 Report*</i>	
Dollars paid for services for elderly waiver consumers:	\$9,388,123
Avg. monthly payment per consumer:	\$815
* Includes elderly waivers consumers who were in CMPFE and also consumers who were served by other Medicaid case management providers.	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
10 – Heritage Area Agency on Aging
SFY 2010 Activity Report



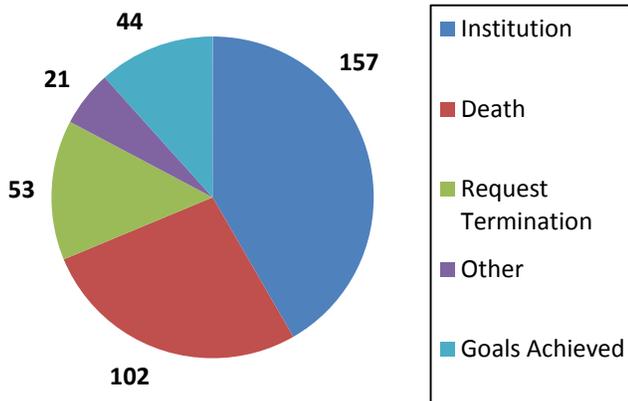
Counties
Benton, Cedar, Iowa, Johnson,
Jones, Linn, Washington

CMPPE Activity

Total Number of Consumers Served	1,523
Consumers Admitted	304
Active Consumers, Monthly Average:	1,193

Total Discharges by Type

N= 377



Medicaid Elderly Waiver Activity

AAA CMPFE Monthly Report, June 30, 2010

Elderly waiver consumers in CMPFE: 958

Elderly waiver consumers as a % of total CMPFE consumers: 82.8%

*DHS B-1 Report**

Dollars paid for services for elderly waiver consumers: \$9,601,578

Avg. monthly payment per consumer: \$691

* Includes elderly waivers consumers who were in CMPFE and also consumers who were served by other Medicaid case management providers.

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
11 – Aging Resources of Central Iowa
SFY 2010 Activity Report



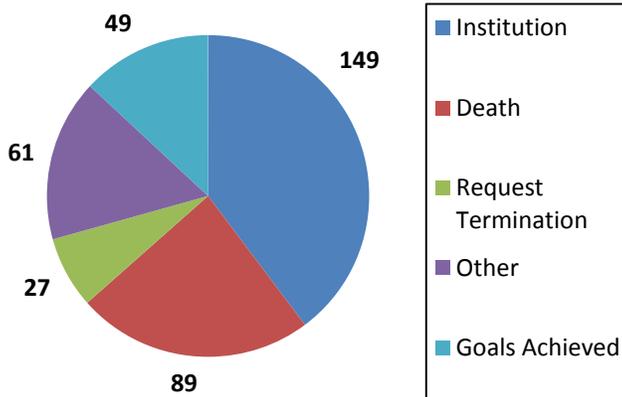
Counties
Boone, Dallas, Jasper, Madison,
Marion, Polk, Story, Warren

CMPPE Activity

Total Number of Consumers Served	1,936
Consumers Admitted	535
Active Consumers, Monthly Average	1,453

Total Discharges by Type

N= 375



Medicaid Elderly Waiver Activity

AAA CMPFE Monthly Report, June 30, 2010

Elderly waiver consumers in CMPFE: 1,306

Elderly waiver consumers as a % of
total CMPFE consumers: 88.9%

*DHS B-1 Report**

Dollars paid for services for elderly
waiver consumers: \$19,061,424

Avg. monthly payment per consumer: \$775

* Includes elderly waivers consumers who were in CMPFE and also consumers who were served by other Medicaid case management providers.

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
13 – Southwest 8 Senior Services, Inc.
SFY 2010 Activity Report

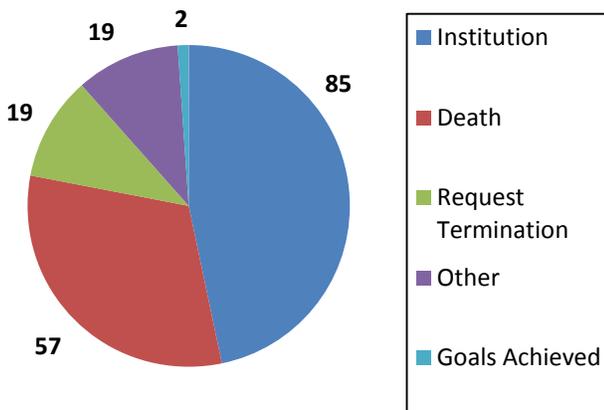


Counties
Cass, Fremont, Harrison, Mills,
Montgomery, Page, Pottawattamie,
Shelby

CMPPE Activity

Total Number of Consumers Served	797
Consumers Admitted	168
Active Consumers, Monthly Average	599

Total Discharges by Type
N= 182



Medicaid Elderly Waiver Activity

<i>AAA CMPFE Monthly Report, June 30, 2010</i>	
Elderly waiver consumers in CMPFE:	484
Elderly waiver consumers as a % of total CMPFE consumers:	83.7%
<i>DHS B-1 Report*</i>	
Dollars paid for services for elderly waiver consumers:	\$4,638,078
Avg. monthly payment per consumer:	\$658
* Includes elderly waivers consumers who were in CMPFE and also consumers who were served by other Medicaid case management providers.	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
14 – Area XIV Agency on Aging
SFY 2010 Activity Report

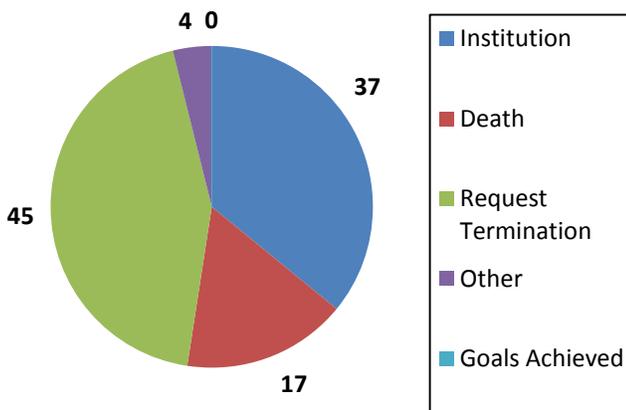


Counties
Adair, Adams, Clarke, Decatur,
Ringgold, Taylor, Union

CMPPE Activity

Total Number of Consumers Served	337
Consumers Admitted	45
Active Consumers, Monthly Average	253

Total Discharges by Type
N= 103



Medicaid Elderly Waiver Activity

AAA CMPFE Monthly Report, June 30, 2010

Elderly waiver consumers in CMPFE: 199

Elderly waiver consumers as a % of
total CMPFE consumers: 84.3%

*DHS B-1 Report**

Dollars paid for services for elderly
waiver consumers: \$2,618,704
Avg. monthly payment
per consumer: \$699

* Includes elderly waivers consumers who were in
CMPFE and also consumers who were served by other
Medicaid case management providers.

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
15 – Seneca Area Agency on Aging
SFY 2010 Activity Report



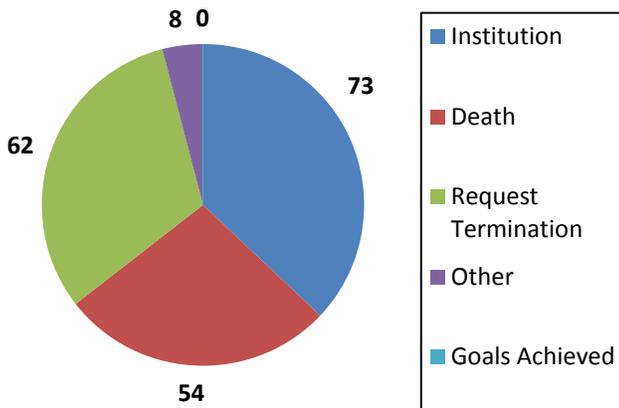
Counties
Appanoose, Davis, Jefferson, Keokuk,
Lucas, Mahaska, Monroe, Van Buren,
Wapello, Wayne

CMPPE Activity

Total Number of Consumers Served	1,080
Consumers Admitted	193
Active Consumers, Monthly Average	863

Total Discharges by Type

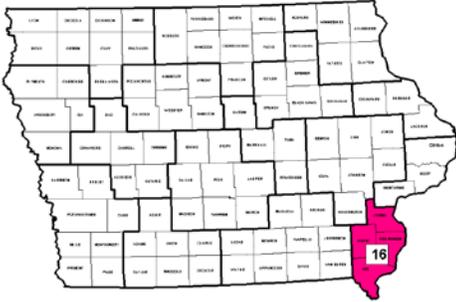
N= 197



Medicaid Elderly Waiver Activity

<i>AAA CMPFE Monthly Report, June 30, 2010</i>	
Elderly waiver consumers in CMPFE:	757
Elderly waiver consumers as a % of total CMPFE consumers:	90.0%
<i>DHS B-1 Report*</i>	
Dollars paid for services for elderly waiver consumers:	\$9,064,564
Avg. monthly payment per consumer:	\$801
* Includes elderly waivers consumers who were in CMPFE and also consumers who were served by other Medicaid case management providers.	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
16 – Southeast Iowa Agency on Aging
SFY 2010 Activity Report

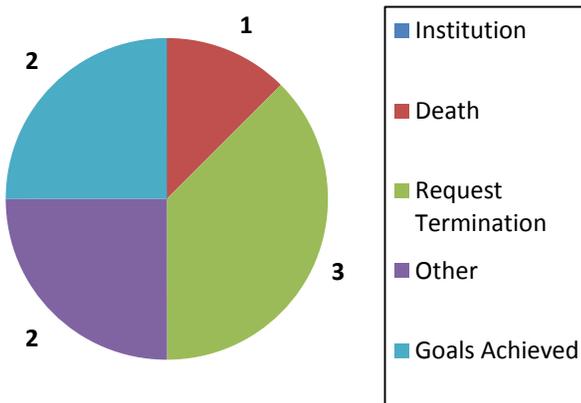


Counties
Des Moines, Henry, Lee, Louisa

CMPPE Activity

Total Number of Consumers Served	24
Consumers Admitted	12
Active Consumers, 6-Month Average	14

Total Discharges by Type
N= 8



Medicaid Elderly Waiver Activity

Southeast Iowa Area Agency on Aging is not a Medicaid case management provider.

*DHS B-1 Report**

Dollars paid for services for elderly waiver consumers: \$3,090,704

Avg. monthly payment per consumer: \$699

*Data reflects elderly waivers consumers who were served by a Medicaid case management provider, not SE Iowa.