

Elderbridge Area Agency on Aging PSA #1

Area Plan on Aging SFY 2016 – 2017 Annual Update



Plan Submission Date: April 29, 2015

Plan Effective Date: July 1, 2015

Update Submission Date: April 29, 2016

Annual Update Effective Date: July 1, 2016

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Section 1: 2016-2017 Goals and Strategies

Goal 1: Empower older individuals, their families, and other consumers to make informed decisions about, and to be able to easily access, existing health and long-term care options.

***Objective:** To increase the number of Iowans obtaining information about home and community-based long-term supports and services.*

***Focus Area:** LifeLong Links*

Expansion Activities - 2017 Update

Successes to date includes; Our LLL team members continue to hone their skills and improve their documentation through in-service presentations and call monitoring activities. As part of the Elderbridge Lean strategies developed in FY' 16, LLL team members are embracing Lean concepts by streamlining how they handle paperwork, reduce time-wasters, and entering their own client and unit information directly into the IAPRS system. Elderbridge continues to serve as a single point of entry for consumers, caregivers and others in the communities we serve. New relationships continue to develop to improve referral capacity including with the Mercy Care Coordination Program and Unity Point. The Mason City LLL office will be hosting a Mohawk Square Building Information Forum to provide an opportunity for building tenants including Iowa Legal Aid, DHS, Targeted Case Management, Adult Corrections, Mason City Housing Authority, and Public Health to learn what LLL can do and how to make appropriate referrals. The LLL Advisory Council continues to meet quarterly and MHDS regional staff members are on the Council. Staff make presentations explaining LLL to groups throughout the service area when possible. Other 2017 strategies remain the same. The most challenging barrier encountered has been a turnover of staff. See Section 5 for further information.

Individuals to Be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date from all funding sources and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

Table 1: LifeLong Links Consumers Served

Category	SFY 2015 Actual	SFY 2016 4/06/2016	Projected SFY 2017
Total Number of LifeLong Links IR&A consumers	1759	907	2225
IR&A Consumers Served Aged 60+	1476	779	1800
IR&A Consumers who are Caregivers	283	128	425
IR&A Consumers Between 18 and 60 with a Disability	90	94	125
Total Number of LifeLong Links Options Counseling Consumers	211	169	350
Options Counseling Consumers Aged 60+	126	141	225
Options Counseling Consumers who are Caregivers	85	28	125
Options Counseling Consumers Between 18 & 60 with a Disability	89	140	155

Source: IAPRS Client/Service Units Report FY15, FY16, and Form 3A-1. Date Produced: 4/6/2016.

Innovative Funding & Partnership Activities - 2017 Update

After analyzing our agency through the LEAN process, Elderbridge shifted focus from offering a fee for service home safety program to offering more services under a sister non-profit. Elderbridge has established “Elderbridge Alliance,” a non-profit designed for receiving and distributing fee for service funding. We have recruited board members, have written and filed articles of incorporation and by-laws. We are waiting for our IRS determination as a 501c3. We plan to offer several private pay services including; life line installation and private pay case management.

Expenditures – 2017 Update

The table below lists actual and projected expenditures from all funding sources to support IR&A / Access Assistance and Options Counseling activities.

Table 2: LifeLong Links Funding Sources

Funding Source	FY2015 Actual	FY2016 Projected	FY2017 Projected
Federal	168,895	378,714	194,673
State	369,669	605,503	376,349
Local		15,705	90,284
In-Kind			
Total	538,564	999,922	661,306

Source: FY15 Area Plan Budget Report, FY16-17 Area Plan Projected Budget. Reviewed: 3/29/2016

Goal 2: Enable older individuals to remain in their own homes with high quality of life for as long as possible through the provision of home and community-based services, including supports for family caregivers.

Objective: To increase the number of lowans accessing home and community-based services they need to remain independent in their home.

Focus Area 1: Transportation

Strategies to address Transportation Needs - 2017 Update

Elderbridge transportation partners were contacted for updates to their services. Successes include; one of our regional providers added an expanded evening service. Another success is 2 private business bus services opened in the North Iowa area. They both transport consumers to Iowa City, the Mayo Clinic, and anywhere for a fee. Two cab companies also began to operate evenings and weekends in Carroll for private pay. Other changes include; one partner moving to an “on demand” transit system with no fixed routes. They also tried to have an “after hours” driver on weeknights and weekends. The service was short lived and discontinued due to small rider usage. Another partner stated if they are unable to find a volunteer, they are unable to provide transportation. RSVP volunteers’ average age is 70 and night driving is minimal. Another challenge encountered during this reporting period is our inability to provide a second staff member to serve on a regional transportation committee due to staff turnover and prioritizing job responsibilities. With “Transportation” becoming a

registered service this year, another barrier encountered has been a process to complete intake forms on each rider. Elderbridge is working with our providers to help them develop a process to solve this issue.

Even though transportation barriers continue, all of our transportation partners express gratitude for the grant funds they receive from Elderbridge. They report that it helps many lowans in their service areas. Strategies in FY 2017 remain the same.

Individuals to Be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date from all funding sources and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

Table 3: Transportation Consumers

Category	SFY2015 Actual	SFY 2016 4/06/2016	SFY 2017 Projected
Number of Transportation Units (one-way trips) Provided	18,822	14,878	18,000
Number of Transportation Consumers Served	6,880	397	6,750

Source: IAPRS Client/Service Units Report FY15, FY16, and Form 3A-1. Date Produced: 4/6/2016.

Expenditures – 2017 Update

The table below lists actual and projected expenditures from all funding sources to support this effort.

Table 4: Transportation Funding Sources

Funding Source	FY2015 Actual	FY2016 Projected	FY2017 Projected
Federal	33,800	125,467	145,500
State	135,311	86,808	
Local	51,050	19,485	25,751
In-Kind	16,119	9,935	21,375
Total	236,280	241,695	192,626

Source: FY15 Area Plan Budget Report, FY16-17 Area Plan Projected Budget. Reviewed: 3/29/2016

Focus Area 2: Caregiver: Family & Grandparent-Older Relative

Strategies to Address Caregiver Needs - 2017 Update

Our Family Caregiver Specialists completed CADER training and have attended other training and conferences. Other successes include staff providing 10 caregiver presentations since July 2015. A caregiver support group meets once a month in our Spencer office and is facilitated by an Elderbridge staff member. There are 3-20 people who attend this group. Elderbridge in Mason City continues to sponsor a caregiver support group in the North Iowa area. Elderbridge is expanding our caregiver outreach efforts by including caregiver articles in our monthly newsletter.

Challenges include 2 Family Caregiver Specialists leaving to higher paying jobs. We have 2 Specialists at present and are working on assigning responsibilities to a third staff. Strategies for FY 2017 remain the same.

Individuals to be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

Table 5: Caregiver Consumers

Category	SFY 2015 Actual	SFY 2016 As of: 4/06/2016	SFY2017 Projected
Total Number of Caregiver Consumers Served	436	221	4830

Source: IAPRS Client/Service Units Report FY15, FY16, and Form 3A-1. Date Produced: 4/6/2016.

Additional Services – 2017 Update

The table below indicates the percentage of caregiver consumers who received more than one registered service.

Table 6: Percentage of caregivers receiving more than one AAA service

Category	SFY 2015 Actual	SFY 2016 As of: 4/06/2016	SFY2017 Projected
Percent of caregivers served receiving more than one AAA service	94%	94%	94%

Source: IAPRS Client/Service Units Report FY15, FY16, and Form 3A-1. Date Produced: 4/6/2016.

Expenditures – 2017 Update

The table below lists actual and projected expenditures from all funding sources to support this effort.

Table 7: Caregiver Funding Sources

Funding Source	SFY 2015 Actual	SFY 2016 Projected	SFY 2017 Projected
Federal	143,292	456,939	235,591
State	12,524	194,501	51,620
Local	7,981	21,705	47,649
In-Kind	27,554	20,000	24,000
Total	191,351	693,145	358,860

Source: FY15 Area Plan Budget Report, FY16-17 Area Plan Projected Budget. Reviewed: 3/29/2016

Goal 3: Empower older individuals to stay active and healthy through Older Americans Act services

***Objective:** To increase the number of Iowans accessing nutrition programs so that they may remain active and healthy as possible*

***Focus Area:** Food Security Project*

Strategies – 2017 Update

Success to date includes our nutrition staff meeting with meal site staff to solicit feedback and suggestions on improving the meals sites. A challenge was when Elderbridge staff asked about increasing the number of serving days per week. Meal site staff were not interested. They expressed they were comfortable with their current status of serving 3 days a week or less and had no desire to increase this. Another success was the development of a meal vouchers program. The vouchers were specifically targeted at low income individuals and provided an additional opportunity to access nutritious food other than those offered by the meal sites. Vouchers were redeemable for evening and/or weekend meals at Hy-Vee in Mason City and Humboldt. A barrier was that funding was time bound. All funding had be used up or returned in a short time period. Elderbridge had to return some of the funding. Another success was that Elderbridge received two grants to purchase shelf stable meals. 1,435 meals were distributed to home delivered consumers. Another success was an increase in awareness through newsletter articles and information, new website content on our nutrition program and numerous articles in area newspapers and local television stations. Other strategies for FY 2017 remain the same.

Individuals to be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

Table 8: Meal Program Consumers

Category	SFY 2015 Actual	SFY 2016 As of: 4/06/2016	SFY 2017 Projected
Total Number of Meal Program Consumers Served	8,590	7,069	8,550

Source: IAPRS Client/Service Units Report FY15, FY16, and Form 3A-1. Date Produced: 4/6/2016.

Additional Services – 2017 Update

The table below details the percentage of meal program consumers receiving an additional registered service.

Table 9: Percentage of meal program consumers receiving additional AAA services

Category	SFY 2015 Actual	SFY 2016 As of: 4/06/2016	SFY 2017 Projected
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Percent of meal program consumers served receiving additional AAA services	92%	92%	92%
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Source: IAPRS Client/Service Units Report FY15, FY16, and Form 3A-1. Date Produced: 4/6/2016.

Expenditures – 2017 Update

The table below lists actual and projected expenditures from all funding sources to support this effort.

Table 10: Meal Programs Funding Sources

Funding Source	SFY 2015 Actual	SFY 2016 Projected	SFY 2017 Projected
Federal	1,743,613	1,953,226	1,689,944
State	401,947	194,526	589,124
Local	95,202	50,000	1,250,976
In-Kind	632,797	570,000	500,000
Total	2,873,559	2,767,752	4,030,044

Source: FY15 Area Plan Budget Report, FY16-17 Area Plan Projected Budget. Reviewed: 3/29/2016

Goal 4: Ensure the rights of older lowans and prevent their abuse, neglect and exploitation

Objective: To decrease abuse, neglect, and exploitation of older lowans.

Focus Area: Elder Abuse Prevention and Awareness

Strategies – 2017 Update

EAPA staff continue to network and develop relationships with several community partners. Our Spencer and Mason City Office have on-going Client Safety Team Meetings. These meetings are well attended and participants have commented that they are valuable and enjoy the camaraderie. Barriers include two Elder Rights staff leaving for Managed Care employment. We currently have 2 full time Specialists and 1 part time Specialist. After much interviewing we hired a full time staff member to provide half time Options Counseling and half time Elder Rights. The staff is assigned to our Ft. Dodge office and will help cover 13 counties in the Elder Rights program. Other strategies planned for 2017 remain the same.

Individuals to be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

Table 11: Elder Abuse Prevention and Awareness Consumers

Category	SFY 2015 Actual	SFY 2016 As of: 4/06/2016	SFY 2017 Projected
Total Number of EAPA Active Consumers Served	75	82	90

Source: IAPRS Client/Service Units Report FY15, FY16, and Form 3A-1. Date Produced: 4/6/2016.

Additional Services – 2017 Update

The table below details the percentage of EAPA consumers receiving more than one registered service.

Table 12: Percentage of EAPA consumers receiving additional AAA services

Category	SFY 2015 Actual	SFY 2016 As of: 4/06/2016	SFY2017 Projected
Percent of EAPA consumers receiving additional AAA services	100%	100%	100%

Source: IAPRS Client/Service Units Report FY15, FY16, and Form 3A-1. Date Produced: 4/6/2016.

Expenditures – 2017 Update

The following table lists actual and projected expenditures from all funding sources to support this effort.

Table 13: EAPA Funding Sources

Funding Source	FY2016 Projected	2017 Projected
Federal		
State	87,500	87,500
Local		
In-Kind		
Total	87,500	87,500

Source: FY15 Area Plan Budget Report, FY16-17 Area Plan Projected Budget. Date Reviewed: 3/29/2016

Section 2: Service Planning and Evaluation

FY 2016 Projected Older Americans Act Consumers and Service Units

Form 3A-1		Service Units Provided	Consumers Served	60+ Rural	60+ Minority	60+ Minority Below Poverty	60+ Below Poverty
O1A: Administration							
Green highlight indicates mandatory service							
1: Personal Care	General Aging	6319	207	120	3	1	102
2: Homemaker	General Aging	9941	368	152	2	1	206
3: Chore	General Aging	5573	472	206	6	5	296
4: Home Delivered Meals	General Aging	222825	2546	1433	7	1	243
5: Adult Daycare	General Aging						
6: Case Management	General Aging	4878	1075	575	15	15	950
7: Congregate Meals	General Aging	325575	8154	4892	19	2	815
8: Nutrition Counseling	General Aging	15	15	8	0	0	1
9: Assisted Transportation	General Aging						
10: Transportation	General Aging	38953	5761	2880	1	1	1440
11: Legal Assistance	General Aging	581	373	373	1	1	350
12: Nutrition Education	General Aging	31090	5350	3100	9	1	535
13: Information & Assistance	General Aging	1200	1200	1050	5	2	450
14: Outreach	General Aging	125	125	100	2	1	65
B02: Health Promotion and Disease Prevention	General Aging	873	536	182	3	2	95
B03: Respite	General Aging						
B05: Mental Health Outreach	General Aging	425	126	126	0	0	2
B06: Medication Management	General Aging						
B07: Evidence Based Health Activities	General Aging	120	120	67	2	0	8
C05: Legal Education	General Aging						
CO7: EAPAP Consultation	General Aging	550	50	40	1	1	25
CO8: EAPAP Assessment & Intervention	General Aging	1750	50	40	1	1	25
CO9: EAPAP Training & Education	General Aging	45	5000	4000	5	2	2000
C10: Self-Directed Care	General Aging						
C11: Money Management	General Aging						
D01: Training & Education	General Aging	5120	5120	4500	4	1	1280
D02: Recreation Activities	General Aging						
D03: Reassurance/Visiting	General Aging	1776	600	600	2	2	600
E01: Counseling	General Aging						
E02: Placement Services	General Aging						
E05: Options Counseling	General Aging	250	125	118	2	1	75
F02: Material Aid	General Aging	90	90	80	2	1	75
CG1: CG Access Assistance	Caregiver	550	550	350	1	1	130
CG2: Self Directed Care	Caregiver						
CG3: CG Counseling	Caregiver	75	75	70	1	1	45
CG4: CG Information Services	Caregiver	8	450	400	2	1	100
CG5: CG Respite	Caregiver	9183	55	32	1	1	20
CG6: CG Supplemental Services	Caregiver						
CG7: CG Home Delivered Meals	Caregiver						
CG8: CG Options Counseling	Caregiver	100	50	40	1	1	35
CO1: GO Access Assistance	Caregiver						
CO2: GO Self-Directed Care	Caregiver						
CO3: CO Counseling	Caregiver						
CO4: GO Information Services	Caregiver						
GO5: GO Respite	Caregiver						
GO6: GO Supplemental Services	Caregiver						
GO7: GO Home Delivered Meals	Caregiver						
GO8: GO Options Counseling	Caregiver						

FY 2017 Projected Older Americans Act Consumers and Service Units

FY17 AREA PLAN BUDGET

FORM 3A-1

SERVICE		Service Units Provided	Consumers Served	60+ Rural	60+ Minority	60+ Minority Below Poverty	60+ Below Poverty
01A: Administration	General Aging						
	Caregiver						
1: Personal Care	General Aging	5,250	215	175	2	1	85
2: Homemaker	General Aging	10,000	405	350	6	3	175
3: Chore	General Aging	3,250	425	400	2	1	150
4: Home Delivered Meals	General Aging	215,000	2,300	1,125	17	6	750
5: Adult Daycare	General Aging						
6: Case Management	General Aging	4,775	975	625	11	9	475
7: Congregate Meals	General Aging	299,000	6,250	4,500	33	11	850
8: Nutrition Counseling	General Aging	5	5	1			1
9: Assisted Transportation	General Aging						
10: Transportation	General Aging	18,000	6,750	5,500	5	1	650
11: Legal Assistance	General Aging	575	575	500	4	2	475
12: Nutrition Education	General Aging	25,000	5,575	4,750	27	14	997
13: Information & Assistance	General Aging	3,500	1,800	1,350	3	1	125
14: Outreach	General Aging	525	175	85	1		10
B02: Health Promotion & Disease Prevention	General Aging	1,250	950	675	6	2	170
B07: Evidence Based Health Activities	General Aging	250	250	170	2	1	35
C07: EAPA Consultation	General Aging	400	80	50	2	1	40
C08: EAPA Assessment & Intervention	General Aging	825	55	45	2	1	40
C09: EAPA Training & Education	General Aging	45	4,500	3,500	3	1	325
C10: Self-Directed Care	General Aging						
D01: Training & Education	General Aging	4,025	4,250	3,750	3	1	750
E05: Options Counseling	General Aging	500	225	175	4	1	41
F02: Material Aide	General Aging	14,700	500	425	5	2	145
CG1: CG Access Assistance	Caregiver	800	425	350	2	1	80
CG2: CG Self-Directed Care	Caregiver						
CG3: CG Counseling	Caregiver	75	30	25			1
CG4: CG Information Services	Caregiver	15	4,175	3,250	1	1	175
CG5: CG Respite	Caregiver	8,875	45	38			10
CG6: CG Supplemental Services	Caregiver	40	40	30	1	1	40
CG7: CG Home Delivered Meals	Caregiver						
CG8: CG Options Counseling	Caregiver	250	125	85	2		18
GO1: GO Access Assistance	Caregiver						
GO2: GO Self-Directed Care	Caregiver						
GO3: GO Counseling	Caregiver						
GO4: GO Information Services	Caregiver						
GO5: GO Respite	Caregiver						
GO6: GO Supplemental Services	Caregiver						
GO7: GO Home Delivered Meals	Caregiver						
GO8: GO Options Counseling	Caregiver						

Service Activity and Data Collection Performance

IDA reviews Consumers Served and Units Provided data to evaluate service reach (people served) and activity (most frequently used services, increase/decrease demand or cost, and/or priorities) for mandatory services. IDA also reviews the percentage of consumers who complete an Aging & Disability Network Consumer Intake Form once during the state fiscal year in which they receive a congregate meal and/or another registered service. IDA evaluates this information because it ensures that IDA and agencies have accurate information about the individuals they serve for planning, program evaluation, and required reporting purposes.

Results: Service Data for SFY2014, SFY2015, and SFY2016

The table below contains the agency's consumer served and units provided for mandatory services in SFY2014 and SFY 2015 and projected for SFY2016.

Mandatory Service	data category	SFY 2014 Actual	SFY 2015 Projected	SFY 2015 Actual	2015 % Achieved	SFY 2016 Projected	2016 % Achieved As of 2/28/2016
Case Management	Consumers	1,000	1,050	981	93%	1,075	75%
	Units	4,548	4,122	4,835	117%	4,878	54%
Congregate Meals	Consumers	8,720	6,762	6,528	97%	8,154	62%
	Units	333,516	387,661	301,201	78%	325,575	51%
Health Promotion/ Disease Prevention	Consumers	535	500	467	93%	536	82%
	Units	915	500	629	126%	873	93%
Home Delivered Meals	Consumers	2,504	2,430	2,300	95%	2,546	72%
	Units	227,549	237,599	217,689	92%	222,825	57%
Information & Assistance	Consumers	4,553	1,800	3,536	196%	2,792	28%
	Units	4,562	2,700	3,783	140%	3,121	39%
Legal Assistance	Consumers	375	500	583	117%	373	302%
	Units	625	600	583	97%	581	194%
Nutrition Counseling	Consumers	0	10	0	0%	15	0%
	Units	0	10	0	0%	15	0%
Nutrition Education	Consumers	4,879	3,215	5,576	173%	5,350	50%
	Units	10,281	25,800	25,854	100%	31,090	30%
Options Counseling	Consumers		282	125	44%	125	120%
	Units		565	172	30%	250	152%

Notes: Consumer counts for Information and Assistance for FY14 and 15 are not an unduplicated consumer count. The projected for FY16 is for an unduplicated consumer count.

Consumer counts for Legal Assistance are not an unduplicated consumer count.

Results: Consumer Data Collection

IDA expects that at least 90% of consumers who receive a congregate meal and/or another registered service will complete an Aging & Disability Network Consumer Intake Form once during the state fiscal year.

The table below contains the agency's intake form completion rate for SFY2014 and SFY2016 for the first quarter of SFY 2016.

Congregate Meal Consumers	SFY2014 Actual	SFY2015 Actual	SFY 2016 As of: 2/28/16
# Consumers	8,720	6,528	5019
# Forms Completed	6,214	6,304	4935
% of Consumers Registered	71%	97%	.983%

Discussion: Service Projections and Data Collection

Service Projections and Data Collection – SFY 2017 Update

As stated in our plan, one primary issue Elderbridge encounters in forecasting service projections and collecting data is having too many databases. Further complications arise because the databases don't talk with each other. There are problems collecting accurate information. However, as a result of our LEAN Event, strategies have been developed that we hope will provide more accurate data to enable us to do better projections. Elderbridge has designated a staff member to serve as a Data Management Coordinator. Also, all the AAAs have agreed to purchase Harmony software products. This one database would take the place of all existing databases and would allow us to populate accurate data. We are hoping to change client and service information data by July 1st.

Section 3: Intent / Assurances

Verification of Intent

Authorized Signatures

Compliance with Assurances and General Provisions

Verification of Intent

Elderbridge Agency on Aging (AAA) accepts full authority and responsibility to develop and administer the FY2016-SFY 2017 Area Plan on Aging in accordance with all requirements of the Older Americans Act as amended 2006, state laws, rules, and procedures. By accepting this authority and responsibility, the area agency agrees to develop and administer the Area Plan for a comprehensive and coordinated system of service and to serve as the advocate and focal point for all Iowans 60+ years of age in the area agency's planning and service area.

The Area Plan on Aging reflects input from a cross section of service providers, consumers, and caregivers that are representative of all areas and culturally diverse populations in the planning and service area; its contents are true, accurate, and incorporate the comments and recommendations of the Area Agency's Advisory Council and has been reviewed and approved by the Area Agency's Governing Body. It is acknowledged that intentional misrepresentation or falsification may result in the termination of financial assistance.

The Governing Body has reviewed and approved the FY2016-SFY 2017 Area Plan on Aging and FY2017 Update, and hereby submits the Area Plan to the Iowa Department on Aging for approval by the Iowa Commission on Aging.

Print Name: Steven Ehrhardt



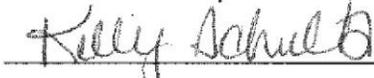
Signature, Chair - Governing Body



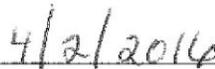
Date Signed

The Advisory Council has reviewed and approved the FY2016-SFY 2017 Area Plan on Aging and FY2017 Update, and hereby submits the Area Plan to the Iowa Department on Aging for approval by the Iowa Commission on Aging.

Print Name: Kelly Schultz



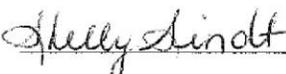
Signature, Chair – Advisory Council



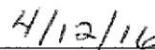
Date Signed

The Executive Director has reviewed and approved the FY2016-SFY 2017 Area Plan on Aging and FY2017 Update, and hereby submits the Area Plan to the Iowa Department on Aging for approval by the Iowa Commission on Aging.

Print Name: Donell Doering & Shelly Sindt

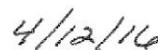


Signature, Executive Director



Date Signed





Authorized Signatures

Name of Area Agency on Aging: Elderbridge Agency on Aging
 Street Address: 22 North Georgia, Suite 216
 City, State, Zip Code: Mason City, Iowa 50401

Type of Agency: PSA 1
 Date of Area Agency on Aging Designation: October 1, 1981

Authorized Signatures for Funding Applications and Contracts

Print Name: Donell Doering and Shelly Sindt

Shelly Sindt *Donell Doering* _____ *4/21/16*
 Signature of Executive Director Date Signed

Print Name: Steven Ehrhardt

Steven Ehrhardt _____ *4-15-16*
 Signature of Chair, Governing Body Date Signed

Authorized Signatures for Fiscal Reports

Print Name: Donell Doering and Shelly Sindt

Shelly Sindt *Donell Doering* _____ *4/21/16*
 Signature of Executive Director Date Signed

Print Name: Steven Ehrhardt

Steven Ehrhardt _____ *4-15-16*
 Signature of Chair, Governing Body Date Signed

Print Name: Sherri Boedeker

Sherri Boedeker _____ *4-15-16*
 Signature of Finance Director Date Signed

Authorized Signatures for Program Reports

Print Name: Donell Doering and Shelly Sindt

Shelly Sindt *Donell Doering* _____ *4/21/16*
 Signature of Executive Director Date Signed

Print Name: Donell Doering and Shelly Sindt

Shelly Sindt *Donell Doering* _____ *4/21/16*
 Signature of Program Directors Date Signed

Compliance with Assurances and General Provisions

The Area Agency on Aging hereby assures compliance, on behalf of the area agency, service providers, and/or subcontractors, with any and all applicable federal and state laws, rules, and procedures. Applicable federal and state laws, regulations, rules and procedures include, but are not limited to, the following:

- Older Americans Act, as Amended, 2006
- Code of Federal Regulations
- Assurance of Compliance with the Federal Funding Accountability and Transparency Act (FFATA), which requires grantees and their sub-recipients to have a Dun and Bradstreet Numbering System (DUNS) number (www.dnb.com) and to maintain active and current profiles in the Central Contractor Registration (CCR) (www.ccr.gov).
- Iowa Code Chapter 231, Department on Aging – Older Iowans
- Iowa Administrative Code 17, Department on Aging
- Code of Iowa, Chapter 8F, Government Accountability-Service Contracts, Contractor
- Certification and Reporting

Additionally, the Area Agency on Aging will cooperate fully with the Iowa Department on Aging to assure compliance with provisions required by legislative action taken by the Congress of the United States, and the Iowa General Assembly, and with Iowa Aging Program Instructions during fiscal years 2016-2017 of the Area Plan on Aging.

Further Assurance is given that:

1. The Area Agency on Aging will provide access to and the right to examine all record books, papers or documents related to the Area Plan on Aging.

By signing below, the Chair of the Governing Body, and the Executive Director confirm that he or she read, reviewed, and fully understands the federal and state statutes, regulations, rules and procedures identified within the Compliance with Assurances and General Provisions and agrees to fully comply with all terms thereof.

The Compliance with Assurances and General Provisions is hereby submitted for the FY2016-2017 Area Plan on Aging and the FY2017 Update to the Iowa Department on Aging for approval.

Print Name: Steven Ehrhardt



Signature of Chair, Governing Body

4-15-16

Date Signed

Print Name: Donell Doering and Shelly Sindt



Signature of Executive Director

4/21/16

Date Signed



4/21/16

38 Sec. 306 OLDER AMERICANS ACT OF 1965 (As Amended 2006)

Sec. 306, AREA PLANS

- 306(a) Each area agency on aging designated under section 305(a)(2)(A) shall, in order to be approved by the State agency, prepare and develop an area plan for a planning and service area for a two-, three-, or four-year period determined by the State agency, with such annual adjustments as may be necessary. Each such plan shall be based upon a uniform format for area plans within the State prepared in accordance with section 307(a)(1).
- 306(a)(2) Each area agency on aging shall provide assurances that an adequate proportion, as required under section 307(a)(2), of the amount allotted for part B to the planning and service area will be expended for the delivery of each of the following categories of services-
- 306(a)(2)(A) services associated with access to services (transportation, health services (including mental health services), outreach, information and assistance (which may include information and assistance to consumers on availability of services under part B and how to receive benefits under and participate in publicly supported programs for which the consumer may be eligible), and case management services);
- 306(a)(2)(B) in-home services, including supportive services for families of older individuals who are victims of Alzheimer's disease and related disorders with neurological and organic brain dysfunction; and
- 306(a)(2)(C) legal assistance; and assurances that the area agency on aging will report annually to the State agency in detail the amount of funds expended for each such category during the fiscal year most recently concluded.
- 306(a)(4)(A)(i) (I) provide assurances that the area agency on aging will—
 (aa) set specific objectives, consistent with State policy, for providing services to older individuals with greatest economic need, older individuals with greatest social need, and older individuals at risk for institutional placement; (bb) include specific objectives for providing services to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas; and
 (II) include proposed methods to achieve the objectives described in items (aa) and (bb) of subclause (I);
- 306(a)(4)(A)(ii) provide assurances that the area agency on aging will include in each agreement made with a provider of any service under this title, a requirement that such provider will—(I) specify how the provider intends to satisfy the service needs of low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in the area served by the provider;(II) to the maximum extent feasible, provide services to low-income-

minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in accordance with their need for such services; and (III) meet specific objectives established by the area agency on aging, for providing services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas within the planning and service area; and

- 306(a)(4)(A)(iii) With respect to the fiscal year preceding the fiscal year for which such plan is prepared, each area agency on aging shall--(I) identify the number of low-income minority older individuals and older individuals residing in rural areas in the planning and service area; (II) describe the methods used to satisfy the service needs of such minority older individuals; and (III) provide information on the extent to which the area agency on aging met the objectives described in clause (a)(4)(A)(i).
- 306(a)(4)(B)(i) Each area agency on aging shall provide assurances that the area agency on aging will use outreach efforts that will identify individuals eligible for assistance under this Act, with special emphasis on-- (I) older individuals residing in rural areas; (II) older individuals with greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas);(III) older individuals with greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas); (IV) older individuals with severe disabilities;(V) older individuals with limited English proficiency; (VI) older individuals with Alzheimer’s disease and related disorders with neurological and A-3 organic brain dysfunction (and the caretakers of such individuals); and (VII) older individuals at risk for institutional placement; and
- 306(a)(4)(C) Each area agency on agency shall provide assurance that the area agency on aging will ensure that each activity undertaken by the agency, including planning, advocacy, and systems development, will include a focus on the needs of low-income minority older individuals and older individuals residing in rural areas.
- 306(a)(5) Each area agency on aging shall provide assurances that the area agency on aging will coordinate planning, identification, assessment of needs, and provision of services for older individuals with disabilities, with particular attention to individuals with severe disabilities, and individuals at risk for institutional placement, with agencies that develop or provide services for individuals with disabilities.
- 306(a)(6)(F) Each area agency will: in coordination with the State agency and with the State agency responsible for mental health services, increase public awareness of mental health disorders, remove barriers to diagnosis and treatment, and coordinate mental health services (including mental health screenings) provided with funds expended by the area agency on aging with mental health services provided by community health centers and by other public agencies and nonprofit private organizations;

- 306(a)(9) Each area agency on aging shall provide assurances that the area agency on aging, in carrying out the State Long-Term Care Ombudsman program under section 307(a)(9), will expend not less than the total amount of funds appropriated under this Act and expended by the agency in fiscal year 2000 in carrying out such a program under this title.
- 306(a)(11) Each area agency on aging shall provide information and assurances concerning services to older individuals who are Native Americans (referred to in this paragraph as "older Native Americans"), including-
- 306(a)(11)(A) information concerning whether there is a significant population of older Native Americans in the planning and service area and if so, an assurance that the area agency on aging will pursue activities, including outreach, to increase access of those older Native Americans to programs and benefits provided under this title;
- 306(a)(11)(B) an assurance that the area agency on aging will, to the maximum extent practicable, coordinate the services the agency provides under this title with services provided under title VI; and
- 306(a)(11)(C) an assurance that the area agency on aging will make services under the area plan available, to the same extent as such services are available to older individuals within the planning and service area, to older Native Americans.
- 306(a)(13)(A) Each area agency on aging shall provide assurances that the area agency on aging will maintain the integrity and public purpose of services provided, and service providers, under this title in all contractual and commercial relationships.
- 306(a)(13)(B) Each area agency on aging shall provide assurances that the area agency on aging will disclose to the Assistant Secretary and the State agency—
- 306(a)(13)(B)(i) the identity of each nongovernmental entity with which such agency has a contract or commercial relationship relating to providing any service to older individuals; and
- 306(a)(13)(B)(ii) the nature of such contract or such relationship.
- 306(a)(13)(C) Each area agency on aging shall provide assurances that the area agency will demonstrate that a loss or diminution in the quantity or quality of the services provided, or to be provided, under this title by such agency has not resulted and will not result from such non-governmental contracts or such commercial relationships.
- 306(a)(13)(D) Each area agency on aging shall provide assurances that the area agency will demonstrate that the quantity or quality of the services to be provided under this title by such agency will be enhanced as a result of such non-governmental contracts or commercial relationships.

- 306(a)(13)(E) Each area agency on aging shall provide assurances that the area agency will, on the request of the Assistant Secretary or the State, for the purpose of monitoring compliance with this Act (including conducting an audit), disclose all sources and expenditures of funds such agency receives or expends to provide services to older individuals.
- 306(a)(14) Each area agency on aging shall provide assurances that funds received under this title will not be used to pay any part of a cost (including an administrative cost) incurred by the area agency on aging to carry out a contract or commercial relationship that is not carried out to implement this title.
- 306(a)(15) provide assurances that funds received under this title will be used-
- 306(a)(15)(A) to provide benefits and services to older individuals, giving priority to older individuals identified in paragraph (4)(A)(i); and
- 306(a)(15)(B) in compliance with the assurances specified in paragraph (13) and the limitations specified in section 212;

Section 4: Stakeholder / Public Input

Governing Body

Advisory Council

LLL Advisory Council

Public Hearing Documentation

Governing Body

Governing Body for: Elderbridge Agency on Aging

Updated On: 3/28/2016

Chair/President

Name: Steven Ehrhardt
 Address: 205 3rd St
 City & Zip Code: Dakota City, 50529
 County: Humboldt
 Phone: 515-573-6852
 E-mail: steve.ehrhardt@friendshipaven.org
 Term Expires: 3rd 14-17

Vice-Chair/Vice President

Name: Paula Harms
 Address: 707 5th Ave NE
 City & Zip Code: Belmond, 50421
 County: Wright
 Phone: 641-444-3915
 E-mail: pharms@abcmcorp.com
 Term Expires: 1st 7/13-6/16

Secretary/Secretary Treasurer

Name: Jan Sowers
 Address: 2107 90th Ave
 City & Zip Code: Algona, 50511
 County: Kossuth
 Phone: 515-295-3987
 E-mail: jcs3987@gmail.com
 Term Expires: 1st 7/13-6/16

Treasurer (if separate officer)

Name: Mary Jeann Batham
 Address: 360 W 12th St.
 City & Zip Code: Garner, 50438
 County: Hancock
 Phone: 641-923-2240
 E-mail: mjbatham@yahoo.com
 Term Expires: 1st 7/13 – 6/16

Other Members

Name: Roy Schoon
 Address: 609 S. Cayuga St.
 City & Zip Code: Pomeroy, 50575
 County: Calhoun
 Phone: 712-468-2631
 E-mail: 1954usnavyuss37@gmail.com
 Term Expires: 2nd 14-17

Name: Gary Schriver
 Address: 106 S. Indiana Ave.
 City & Zip Code: Mason City, 50401
 County: Cerro Gordo
 Phone: 641-424-1705
 E-mail: gmenschriver@gmail.com
 Term Expires: 1st 14-17

Name: Jim Burns
 Address: 18296 220th St
 City & Zip Code: Carroll, 51401
 County: Carroll
 Phone: 712-830-1884
 E-mail: jbv@gliddenwildblue.com
 Term Expires: 2nd 15-18

Name: Michael (Mike) Otto
 Address: 225 S. Harker Street
 City & Zip Code: Paullina, IA 51406
 County: O'Brien
 Phone: 712-630-1012
 E-mail: otto@tcaexpress.net
 Term Expires: 1st 9/13-8/16

Name: Mabel Mantel
 Address: Box 293
 City & Zip Code: Orange City, 51041-1130
 County: Sioux
 Phone: 712-737-4567
 E-mail: jmmantel@hotmail.com
 Term Expires: 1st 9/13 – 8/16

Name: Margie L. Brones
 Address: 1108 S. Mill Street
 City & Zip Code: Lake Mills, 50450
 County: Winnebago
 Phone: 641-590-2941
 E-mail: None
 Term Expires: 2nd 14-17

Name: Diane Sarich
Address: 5968 380th Street
City & Zip Code: Primghar, 51245
County: O'Brien
Phone: 563-920-9644(h)
E-mail: dmsarich@gmail.com
Term Expires: 1st 16-19

Name: Wilma Straus (Liaison to Advisory)
Address: 404 Highway 71
City & Zip Code: Early, 50535
County: Sac
Phone: 712-273-5091
E-mail: None
Term Expires: 2nd 14-17

Name: Beth Will (Liaison to Board)
Address: 1802 – Hill Ave. St., 2502
City & Zip Code: Spirit Lake, 51360
County: Dickinson
Phone: 712-336--0775
E-mail: bwill@co.dickinson.ia.us
Term Expires: 1st 2015-2018

Advisory Council

Older Americans Act Section 306(a)(6)(D). Each area agency on aging shall establish an advisory council consisting of older individuals (including minority individuals and older individuals residing in rural areas) who are participants or who are eligible to participate in programs assisted under this Act, family caregivers of such individuals, representatives of the business community, local elected officials, providers of veterans' health care (if appropriate), and the general public, to advise continuously the area agency on aging on all matters relating to the development of the area plan, the administration of the plan and operations conducted under the plan.

Older Americans Act Code of Regulations, Subpart C, Sec. 1321.57(b) Composition of Council.

The council shall include individuals and representatives of community organizations who will help to enhance the leadership role of the area agency in developing community-based systems of services. The advisory council shall be made up of:

1. More than 50 percent older persons, including minority individuals who are participants or who are eligible to participate in programs under this part;
2. Representatives of older persons;
3. Representatives of health care provider organizations, including providers of veterans' health care (if appropriate);
4. Representatives of supportive services provider organizations;
5. Persons with leadership experience in the private and voluntary sectors;
6. Local elected officials; and
7. The general public.

If the agency's Advisory Council does not currently meet all 7 composition criteria listed above, provide the following information:

- 1) Composition criteria yet to be satisfied by the Council (# 1, 2, 3, 4, 5, 6, 7)

All composition criteria has been satisfied by the Council.

Advisory Council for Elderbridge Agency on Aging.
Updated on: 3/28/2016

Chair/President

Name: Kelly Schultz
Address: PO Box 318
City & Zip Code: Estherville, 51334
County: Emmet
Phone: 712-229-6064
E-mail: dk@ncn.net
OAA Composition Criteria (2, 5, 7)
Term Expires: 1st, 2015-2017

Secretary/Secretary Treasurer

Name:
Address:
City & Zip Code:
County:
Phone:
E-mail:
OAA Composition Criteria (1 to 7):
Term Expires:

Other Members:

Name: Susan Osvald
Address: 1851 280th St
City & Zip Code: Exira, 50076
County: Audubon
Phone: 712-549-2237
E-mail: pjsmdd@metc.net
OAA Composition Criteria (1, 2, 7)
Term Expires: 2nd, 2015-2018

Name: Marlene Gray
Address: 318 2nd Ave. SW
City & Zip Code: Britt, 50423
County: Hancock
Phone: 641-843-3680
Email: None
OAA Composition Criteria (1, 2)
Term Expires: 1st, 2014-2016

Vice Chair/ Vice- President

Name: Steven Fitzgerald
Address: 1600 Northwood Dr.
City & Zip Code: Denison, 51442
County: Crawford
Phone: 712-263-2928
E-mail: fitzandpets@juno.com
OAA Composition Criteria (1, 5, 7)
Term Expires: 1st, 2014-2016

Treasurer (if separate officer)

Name:
Address:
City & Zip Code:
County:
Phone:
E-mail:
OAA Composition Criteria (1 to 7):
Term Expires:

Name: TracyGotto
Address: 1206 W 4th St.
City & Zip Code: Storm Lake, 50588
County: Buena Vista
Phone: 712-213-5933
E-mail: tgotto@mmrcsl.org
OAA Composition Criteria (2, 3, 4, 5)
Term Expires: 1st, 2015-2017

Name: Beth Will
Address: 1802-Hill Ave. St. 2502
City & Zip Code: Spirit Lake, 51360
County: Dickinson
Phone: 712-336-0775
E-mail: bwill@co.dickinson.ia.us
OAA Composition Criteria (2, 6, 7)
Term Expires: 1st, 2015-2018

Name: Joene Bohlmann
 Address: 805 Iowa Drive
 City & Zip Code: Manning, 51455
 County: Carroll
 Phone: 712-790-9143
 E-mail: None
 OAA Composition Criteria (1, 2, 5, 6, 7)
 Term Expires: 1st, 2015-2017

Name: Janeice Geitzenauer
 Address: 306 Second Ave. N
 City & Zip Code: Dakota City, 50529
 County: Humboldt
 Phone: 515-332-3769
 E-mail: geitz@q.com
 OAA Composition Criteria (1, 5, 7)
 Term Expires: Partial, 2014-2016

Name: Amanda Ragan
 Address: 361 S. Pennsylvania 1D
 City & Zip Code: Mason City, 50401
 County: Cerro Gordo
 Phone: 641-380-0080
 E-mail: meals@netconx.net
 OAA Composition Criteria (4, 6)
 Term Expires: 1st, 2014-2016

Name: Tracy Quinones
 Address: 791 120th St.
 City & Zip Code: Hampton, 50441
 County: Franklin
 Phone: 641-430-8473
 E-mail: tquinones@abcmcorp.com
 OAA Composition Criteria (3, 7)
 Term Expires: 2nd, 2015-2018

Name: Paul Haverly
 Address: 514 South Ave.
 City & Zip Code: Algona, 50511-3531
 County: Kossuth
 Phone: 515-295-3656
 E-mail: hanver@netamumail.com
 OAA Composition Criteria (1, 5, 7)
 Term Expires: 1st, 2015-2017

Name: Judith Bevers
 Address: 410 Chicago Ave.
 City & Zip Code: Gillett Grove, 51341
 County: Clay
 Phone: 712-229-3358
 E-mail: sweetlass81042@gmail.com
 OAA Composition Criteria (1, 2, 5, 7)
 Term Expires: 1st, 2014-2016

Name: Joan Tiffany
 Address: 605 15th St. S.
 City & Zip Code: Grand Junction 50107
 County: Greene
 Phone: 515-738-2176
 E-mail: tiffany@iowatelecom.net
 OAA Composition Criteria (1, 2, 4, 5)
 Term Expires: 2nd, 2015-2018

Name: Lori Hayungs
 Address: 400 Central Ave. NW, Ste. 700
 City & Zip Code: Orange City, 51041
 County: Sioux
 Phone: 712-395-0153
 E-mail: lhayungs@iastate.edu
 OAA Composition Criteria (2, 5, 7)
 Term Expires: 1st, 2014 -2016

Name:
 Address:
 City & Zip Code:
 County:
 Phone:
 E-mail:
 OAA Composition Criteria:
 Term Expires:

Name: Carol Barber
 Address: 2306 N 22 St.
 City & Zip Code: Ft. Dodge, 50501
 County: Webster
 Phone: 515-573-5797
 Email: cbarb@frontiernet.net
 OAA Composition Criteria: (2, 5, 7)
 Team Expires: 1st, 2015-2017

Name: Larry Pedley
Address: 338 9th St.
City & Zip Code: Sibley, 51249
County: Osceola
Phone: 605-321-4259
E-mail: C44dash8@yahoo.com
OAA Composition Criteria (1,5,6)
Term Expires: 1st, 2014-2016

Name: Rick Burke
Address: 635 Highway 9E
City & Zip Code: Forest City, 50436
County: Winnebago
Phone: 641-585-1555
E-mail: rick@forestplaza.biz
OAA Composition Criteria (2,3,4,7)
Term Expires: 1st, 2016-2018

Name: Maureen Sandberg
Address: Courthouse, PO Box 403
City & Zip Code: Emmetsburg, 50536
County: Palo Alto
Phone: 712-852-2832
E-mail: msandberg@rvtc.net
OAA Composition Criteria (2,5,7)
Term Expires: 1st, 2015-2017

Name: Nancy Franck
Address: 1101 Central Ave.
City & Zip Code: Northwood, 50459
County: Worth
Phone: 641-324-0517
E-mail: nancy.frank@northwoodlrh.org
OAA Composition Criteria (3,5,7)
Term Expires: 1st, 2015-2017

Name: Clint Fogde
Address: 101 NE 5th Street, Apt. 101
City & Zip Code: Pocahontas, 50574
County: Pocahontas
Phone: 712-335-4626
E-mail: managerph@arlingtonplaceretirement.com
OAA Composition Criteria (1,2,4,5)
Term Expires: 1st, 2015-2017

Name: Ann Leonard
Address: 1215 Lillian Lane
City & Zip Code: Belmond, 50421
County: Wright
Phone: 641-444-4030
E-mail: leonard121@Frontiernet.net
OAA Composition Criteria (1,2,5)
Term Expires: 2014-2016

Name: Patricia Rubendall
Address: 501 Morningside Dr.
City & Zip Code: Sac City, 50583
County: Sac
Phone: 712-661-9269
Email: prubendall@frontier.com
OAA Composition Criteria: (1,2,4,5)
Term Expires: 1st, 2014-2016

Vacant Counties:
Calhoun
Floyd
Guthrie
Hamilton
Lyon
Mitchell
O'Brien

LifeLong Links Advisory Council

LifeLong Links Advisory Council for: Elderbridge Agency on Aging

Updated On: 3/28/2016

Chair

Name: Russell Wood
Address: Frank Cty Ser., 123 1st Ave SW PO Box 58
City & Zip Code: Hampton, 50441
County: Franklin
Phone: 641-456-2128
E-mail: rwood@co.franklin.ia.us
Term Expires: 1/2017

Vice Chair

Name:
Address:
City & Zip Code:
County:
Phone:
E-mail:
Term Expires:

Secretary/Secretary Treasurer

Name:
Address:
City & Zip Code:
County:
Phone:
E-mail:
Term Expires: 2015

Treasurer (if separate officer)

Name:
Address:
City & Zip Code:
County:
Phone:
E-mail:
Term Expires:

Other Members:

Name: Kim Wilson
Address: NW Iowa Care Connections, 215
West 4th, Suite 6
City & Zip Code: Spencer, 51301
County: Clay
Phone: 712-262-9438
E-mail: kwilson@co.clay.ia.us
Term Expires: 1/2017

Name: Denise Hiscocks
Address: Hancock County Health Systems, 532
1st St. NW
City & Zip Code: Britt, 50423
County: Hancock
Phone: 641-923-3676
E-mail: hiscockd@mercyhealth.com
Term Expires: 1/2017

Name: Erin Barkema
Address: Region 2 Community Health
City & Zip Code: Des Moines,
County: Polk, 50319-0075
Phone: 515-829-0515
Email: Erin.Barkema@idph.iowa.gov
Term Expires: 1/2017

Name: Gary Schriver
Address: 106 S. Indiana
City & Zip Code: Mason City, 50401
County: Cerro Gordo
Phone: 641-424-1705
E-mail: gmemschriver@gmail.com
Term Expires: 1/2017

Name: Rita Storm
Address: 529 8th Ave W
City & Zip Code: Spencer, 51301
County: Clay
Phone: 712-260-1394
E-mail: None
Term Expires: 1/2017

Name: Tammie McCready
Address: 22 N. Georgia, Suite 216
City & Zip Code: Mason City, 50401
County: Cerro Gordo
Phone: 641-424-0678
E-mail: tmccready@elderbridge.org
Term Expires: 1/2017

Name: Kim Scorza
Address: Seasons Center, 201 East 11th St.
City & Zip Code: Spencer, 51301
County: Clay
Phone: 1-800-242-5101
E-mail: kscorza@seasonscenter.org
Term Expires: 1/2017

Name: Dawn Mentzer
Address: Rolling Hills Community Services, 605
Cavuga St.
City & Zip Code: Storm Lake, 50588
County: Buena Vista
Phone: 712-749-2556
E-mail: dmentzer@cbvcountyiowa.com
Term Expires: 1/2017

Name: Cathy Kirschbaum
Address: 1805 2nd Ave E.
City & Zip Code: Spencer, 51301
County: Clay
Phone: 712-260-6166
Email: None
Term Expires: 1/2017

Name: Kari Prescott
Address: Webster Co Health Dep, 330 1st Ave
City & Zip Code: Fort Dodge, 50501
County: Webster
Phone: 515-574-3833
E-mail: kprescott@webstercountyiowa.org
Term Expires: 1/2017

Name: Bob Lincoln
Address: County Social Services, 1407
Independence St.
City & Zip Code: Waterloo, 50703
County: Blackhawk
Phone: 641-330-0455
E-mail: blincoln@countysocialservices.org
Term Expires: 1/2017

Name: Andy Eastwood
Address: WellSource, 235 S. Eisenhower Ave.
City & Zip Code: Mason City, 50401
County: Cerro Gordo
Phone: 641-424-2075 x235
E-mail: eastwood@wellsourcethealth.org
Term Expires: 1/2017

Public Hearing

Agency staff have reviewed the Iowa Administrative Code on public hearing requirements and have determined that the updated information provided does not necessitate a public hearing. (No additional information is required.)

OR

Agency staff have reviewed the Iowa Administrative Code on public hearing requirements and have determined that the updated information provided required a public hearing. Public hearing documentation appears below.

Section 5: Area Profile - Staffing / Coverage

Table of Organization

Service Coverage by County

Nutrition Services and OAA Providers

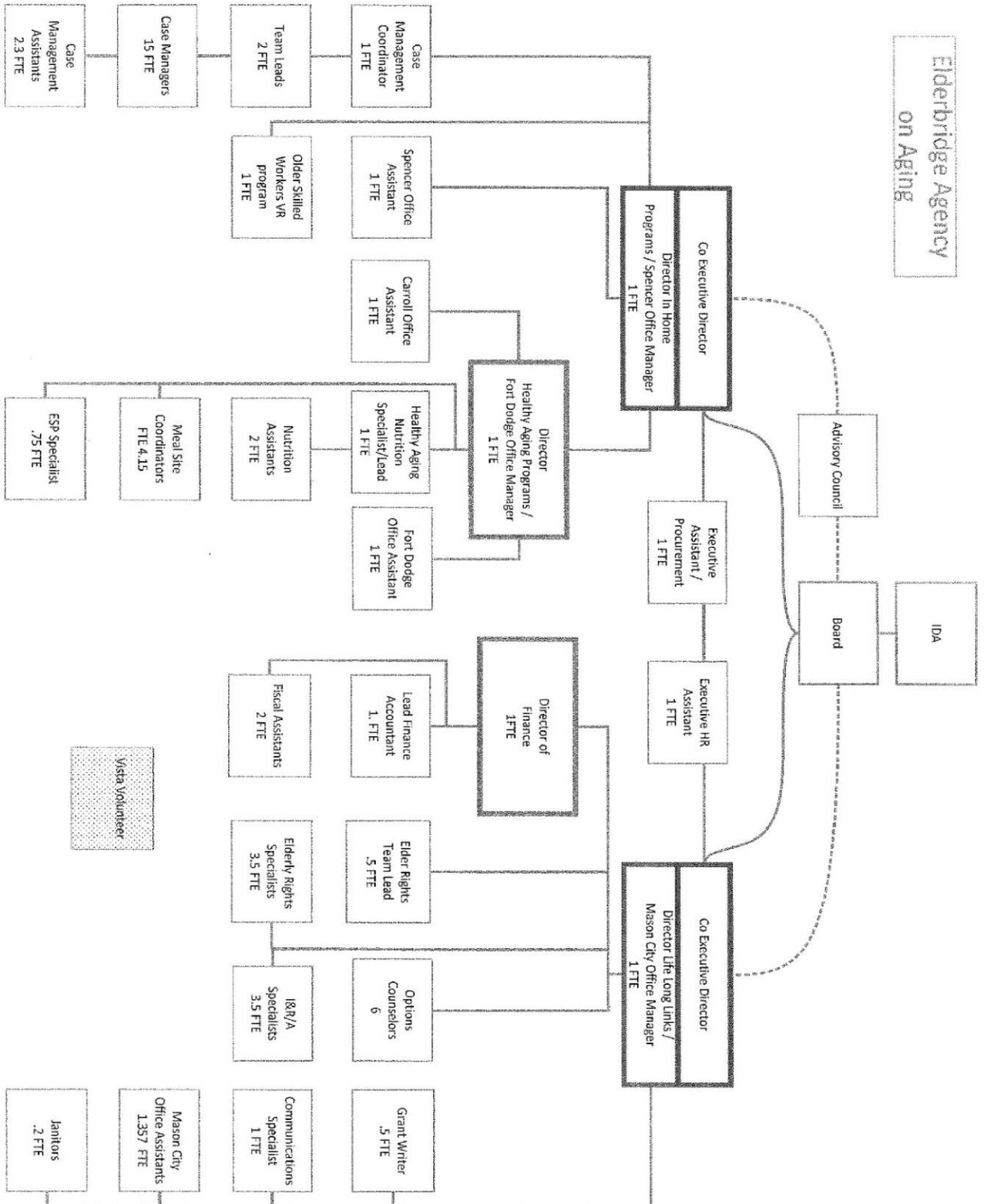
Request for Direct Service Waiver

Service Planning and Data Reporting Performance Measures

Table of Organization

With the shift to Managed Care in the state Elderbridge has experienced significant staff turnover. Elderbridge lost 14 staff members in a short time period. Most staff we believe left to join managed care organizations with higher wages and better benefits. We also lost a VISTA volunteer to full time employment. This created a gap that had to be filled by remaining staff and overtime hours to meet service needs. We are in the process of hiring, however this has been a challenge throughout our service area due to low wages offered. At this time we are unsure what other impact the Managed Care companies will have on our agency with the implementation date of April 1st.

Also, in December 2015 Elderbridge started a waiting list for EAPA program referrals. This was prompted by a higher level of community awareness in our service area, an increase in referrals and a decrease in staff. The waiting list is estimated at 8-10 weeks. We have submitted a VOCA grant and we hope that we will be awarded funding to hire more personnel.



OAA Service Coverage by County

Service coverage remains the same from FY2016 plan.

	Audubon	Buena Vista	Calhoun	Carroll	Cerro Gordo	Clay	Crawford	Dickinson	Emmet	Floyd	Franklin	Greene
Mandatory & Other Services												
Case Management	X	X	X	X	X	X	X	X	X	X	X	X
Congregate Meals	X	X	X	X	X	X	X	X	X	X	X	X
Health Promotion	X	X	X	X	X	X	X	X	X	X	X	X
Home Delivered Meals	X	X	X	X	X	X	X	X	X	X	X	X
Information & Assistance	X	X	X	X	X	X	X	X	X	X	X	X
Legal Assistance	X	X	X	X	X	X	X	X	X	X	X	X
Nutrition Counseling	X	X	X	X	X	X	X	X	X	X	X	X
Nutrition Education	X	X	X	X	X	X	X	X	X	X	X	X
Options Counseling	X	X	X	X	X	X	X	X	X	X	X	X
Other Service(s)												
Adult Day Care/Adult Day Health			X		X					X	X	
Evidence-Based Health Activities	X	X	X	X	X	X	X	X	X	X	X	X
Outreach	X	X	X	X	X	X	X	X	X	X	X	X
Transportation	X	X	X	X	X	X	X	X	X	X	X	X

	Guthrie	Hamilton	Hancock	Humboldt	Kossuth	Lyon	Mitchell	O'Brien	Osceola	Palo Alto	Pocahontas	Sac
Mandatory & Other Services												
Case Management	X	X	X	X	X	X	X	X	X	X	X	X
Congregate Meals	X	X	X	X	X	X	X	X	X	X	X	X
Health Promotion	X	X	X	X	X	X	X	X	X	X	X	X
Home Delivered Meals	X	X	X	X	X	X	X	X	X	X	X	X
Information & Assistance	X	X	X	X	X	X	X	X	X	X	X	X
Legal Assistance	X	X	X	X	X	X	X	X	X	X	X	X
Nutrition Counseling	X	X	X	X	X	X	X	X	X	X	X	X
Nutrition Education	X	X	X	X	X	X	X	X	X	X	X	X
Options Counseling	X	X	X	X	X	X	X	X	X	X	X	X
Other Service(s)												
Adult Day Care/Adult Day Health		X	X	X			X				X	
Evidence-Based Health Activities	X	X	X	X	X	X	X	X	X	X	X	X
Outreach	X	X	X	X	X	X	X	X	X	X	X	X
Transportation	X	X	X	X	X	X	X	X	X	X	X	X

	Sioux	Webster	Winnebago	Worth	Wright	[county]	[county]	[county]	[county]	[county]	[county]
Mandatory & Other Services											
Case Management	X	X	X	X	X						
Congregate Meals	X	X	X	X	X						
Health Promotion	X	X	X	X	X						
Home Delivered Meals	X	X	X	X	X						
Information & Assistance	X	X	X	X	X						
Legal Assistance	X	X	X	X	X						
Nutrition Counseling	X	X	X	X	X						
Nutrition Education	X	X	X	X	X						
Options Counseling	X	X	X	X	X						
Other Service(s)											
Adult Day Care/Adult Day Health		X		X	X						
Evidence-Based Health Activities	X	X	X	X	X						
Outreach	X	X	X	X	X						
Transportation	X	X	X	X	X						

Nutrition Services and OAA Providers

Please confirm that the information detailed below is current in the IAPRS for your agency.

Nutrition Services

Agency staff have reviewed the following Nutrition Services information entered into IAPRS and verify that the information is current as of 4/1/2016.

Nutrition Services information to be verified for accuracy includes:

- Location: Name, Street Address, City, Zip
- Frequency

Contracts with Service Providers of OAA Services

Agency staff have reviewed the contracted Service Provider information entered into IAPRS and verify that the information is current as of 4/1/2016.

If the agency is utilizing Purchase of Service providers:

1. Please indicate the number of active agency Purchase of Service providers: 2
2. Please list for which services the Purchase of Service providers are being utilized:
Mental Health Counseling and Home Delivered Meals.

Direct Service Requests

The request(s) to provide direct service(s) submitted with the FY2016 – 2017 Area Plan on Aging are **current**.

OR

The agency seeks to provide additional service(s) directly in the planning and service area in FY2017. Submit a completed Request to Provide Direct Service form for each new direct service the agency plans to provide in FY2017.