

Milestones Area Agency on Aging PSA #5

Area Plan on Aging SFY 2016 – 2017 Annual Update



Plan Submission Date: May 1, 2015
Plan Effective Date: July 1, 2015

Update Submission Date: May 1, 2016
Annual Update Effective Date: July 1, 2016

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Section 1: 2016-2017 Goals and Strategies

Goal 1: Empower older individuals, their families, and other consumers to make informed decisions about, and to be able to easily access, existing health and long-term care options.

***Objective:** To increase the number of Iowans obtaining information about home and community-based long-term supports and services.*

***Focus Area:** LifeLong Links*

Expansion Activities - 2017 Update

Milestones LLL program has seen many successes in the past year. The numbers of people that we are serving have increased and the demand continues to grow. Milestones would like to expand the program by hiring a new Options Counselor but we lack the funding to do so. The numbers reflected do not emphasize the difference in IR&A becoming a registered service. This change decreased the IR & A units we were able to reflect in our data. Some of our projections will not be met mainly due to the fact that we do not have the staff available to fulfill all the needs of the program. If funding were to become available that would be more likely.

Individuals to Be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date from all funding sources and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

Table 1: LifeLong Links Consumers Served

| Category | SFY 2015 Actual | SFY 2016 (as of 1/31/2016) | Projected SFY 2017 |
|--|-----------------|----------------------------|--------------------|
| Total Number of LifeLong Links IR&A consumers | 1800 | 809 | 1400 |
| IR&A Consumers Served Aged 60+ | 1250 | 486 | 840 |
| IR&A Consumers who are Caregivers | 400 | 453 | 780 |
| IR&A Consumers Between 18 and 60 with a Disability | 500 | 127 | 216 |
| Total Number of LifeLong Links Options Counseling Consumers | 576 | 235 | 408 |
| Options Counseling Consumers Aged 60+ | 300 | 172 | 300 |
| Options Counseling Consumers who are Caregivers | 24 | 7 | 12 |
| Options Counseling Consumers Between 18 & 60 with a Disability | 252 | 56 | 96 |

Source: IAPERS/ESP 1/31/2016

Innovative Funding & Partnership Activities - 2017 Update

Milestones Area Agency on Aging has been working on other funding sources to assist in supporting its many program areas, currently we have been able to reach out to providers and offer to teach Mandatory Dependent Adult Abuse Training to their staff for a fee. We are also offering formal Elder Mediation for a fee. MAAA will be continuing into requesting suggested

donations for all program areas offered and working on some private pay/sliding scale options for services offered as well. Fundraising is also soon starting for some program areas.

Partnerships have also been continuing to grow with in the agency with health care systems having interest and training in the Evidence based programming, and LifeLong Links, disability networks have been actively working with the LifeLong Links program in having an Option Counselor housed several times a month in the Oskaloosa CIL’s office and cross trainings between CIL’s and Mental Health Regions. MAAA is also actively working on collaborating with the Alzheimer’s Association on the HERO project to assist in its expansion. Partnerships continue to grow and access for sharing informational services and resources that can benefit from consumers each agency offers.

Expenditures – 2017 Update

The table below lists actual and projected expenditures from all funding sources to support IR&A / Access Assistance and Options Counseling activities.

Table 2: LifeLong Links Funding Sources

| Funding Source | FY2015 Actual | FY2016 Projected | FY2017 Projected |
|-----------------------|----------------------|-------------------------|-------------------------|
| Federal | 200,301 | 60,475 | 106,034 |
| State | 95,373 | 323,925 | 128,820 |
| Local | | 5000 | 165,040 |
| In-Kind | 22,831 | 51368 | 10,100 |
| Total | 318,505 | 441,768 | 409,994 |

Source: IAFRS 4/27/16

Goal 2: Enable older individuals to remain in their own homes with high quality of life for as long as possible through the provision of home and community-based services, including supports for family caregivers.

Objective: To increase the number of Iowans accessing home and community-based services they need to remain independent in their home.

Focus Area 1: Transportation

Strategies to address Transportation Needs - 2017 Update

This year we did encounter some issues with transportation reporting due to the change in becoming a registered service. At the time of data collection, one of our largest transportation providers were struggling to get the data completed and had only reported data through November 2015. Since the report was done, the provider has been able to catch up on reporting and we feel as though we will be on target for projected transportation units. In regards to number of consumers, we estimated incorrectly for this year and didn't take into account that the number of unduplicated, registered participants would be lower than anticipated. We have adjusted our projections for next year based on what we know from this year and the first year of this being a registered service.

Individuals to Be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date from all funding sources and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

Table 3: Transportation Consumers

| Category | SFY2015 Actual | SFY 2016 As of: 1/31/2016 | SFY 2017 Projected |
|---|----------------|---------------------------|--------------------|
| Number of Transportation Units (one-way trips) Provided | 29095 | 13466 | 25000 |
| Number of Transportation Consumers Served | 2425 | 518 | 600 |

Source: IAPRS 1/31/2016

Expenditures – 2017 Update

The table below lists actual and projected expenditures from all funding sources to support this effort.

Table 4: Transportation Funding Sources

| Funding Source | FY2015 Actual | FY2016 Projected | FY2017 Projected |
|----------------|----------------|------------------|------------------|
| Federal | 150,879 | 159,754 | 153,804 |
| State | 4577 | 4606 | 1687 |
| Local | 13822 | 18,850 | 18,500 |
| In-Kind | 187,239 | 10,155 | 10,100 |
| Total | 356,517 | 193,365 | 184,091 |

Source: IAFRS 4/27/16

Focus Area 2: Caregiver: Family & Grandparent-Older Relative

Strategies to Address Caregiver Needs - 2017 Update

We projected too high for our units this year. Milestones attributes this to the fact that many of our previous Caregiver calls are now being handled by the Options Counselors with LifeLong Links. We continue to have an active Family Caregiver program with support groups throughout the seventeen county region as well as providing funding for a Grandparent Support group in the Muscatine region. We have Family Caregiver conferences each year in both the Ottumwa and Davenport regions with hopes of starting one in the Burlington area soon. The Family Caregiver Specialists continue to work well within the LifeLong Links program.

Individuals to be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

Table 5: Caregiver Consumers

| Category | SFY 2015 Actual | SFY 2016 As of: 1/31/2016 | SFY2017 Projected |
|--|------------------------|----------------------------------|--------------------------|
| Total Number of Caregiver Consumers Served | 25764 | 6945 | 12000 |

Source: IAPRS/ESP (1/31/2016)

Additional Services – 2017 Update

The table below indicates the percentage of caregiver consumers who received more than one registered service.

Table 6: Percentage of caregivers receiving more than one AAA service

| Category | SFY 2015 Actual | SFY 2016 As of: 1/31/2016 | SFY2017 Projected |
|---|------------------------|----------------------------------|--------------------------|
| Number of caregivers served receiving more than one AAA service | 216 | 51 | 96 |

Source: ESP 1/31/2016

Expenditures – 2017 Update

The table below lists actual and projected expenditures from all funding sources to support this effort.

Table 7: Caregiver Funding Sources

| Funding Source | SFY 2015 Actual | SFY 2016 Projected | SFY 2017 Projected |
|-----------------------|------------------------|---------------------------|---------------------------|
| Federal | 224,166 | 294,641 | 238,081 |
| State | 4,438 | 8,960 | 92,938 |
| Local | 6,033 | 1,455 | 0 |
| In-Kind | 71,649 | 78,618 | 95,762 |
| Total | 306,286 | 383,674 | 343,136 |

Source: IAFRS

Goal 3: Empower older individuals to stay active and healthy through Older Americans Act services

Objective: To increase the number of Iowans accessing nutrition programs so that they may remain active and healthy as possible

Focus Area: Food Security Project

Strategies – 2017 Update

Milestones has seen a steady pace in the number of participants in the Congregate meal program and has seen an increase in the number of participants in the Home Delivered meal program. We opened a Vietnamese meal site in Scott County in November that provides meals to the Vietnamese community twice a month. This meal site has seen steady numbers between 40-50 for each meal. We continue to look at ways to increase participation and keep seniors interested in attending the meal sites.

Individuals to be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

Table 8: Meal Program Consumers

| Category | SFY 2015 Actual | SFY 2016 1/31/2016 | SFY 2017 Projected |
|---|-----------------|--------------------|--------------------|
| Total Number of Meal Program Consumers Served | 8000 | 4312 | 4740 |

Source: IAPERS 1/31/16

Additional Services – 2017 Update

The table below details the percentage of meal program consumers receiving an additional registered service.

Table 9: Percentage of meal program consumers receiving additional AAA services

| Category | SFY 2015 Actual | SFY 2016 As of: 1/31/2016 | SFY 2017 Projected |
|--|-----------------|---------------------------|--------------------|
| Percent of meal program consumers served receiving additional AAA services | n/a | n/a | n/a |

Source: IAPERS 1/31/16

Expenditures – 2017 Update

The table below lists actual and projected expenditures from all funding sources to support this effort.

Table 10: Meal Programs Funding Sources

| Funding Source | SFY 2015 Actual | SFY 2016 Projected | SFY 2017 Projected |
|-----------------------|----------------------------|-------------------------------|-------------------------------|
| Federal | 1,481,703 | 1,413,271 | 1,391,593 |
| State | 1,048,849 | 972,391 | 972,838 |
| Local | 676,450 | 651,501 | 718,452 |
| In-Kind | 178,072 | 214,647 | 300,000 |
| Total | 3,385,074 | 3,251,810 | 3,382,883 |

Source: IAFRS

Goal 4: Ensure the rights of older lowans and prevent their abuse, neglect and exploitation

Objective: To decrease abuse, neglect, and exploitation of older lowans.

Focus Area: Elder Abuse Prevention and Awareness

Strategies – 2017 Update

Milestones EAPA program has seen a significant jump in numbers of people served. We have a need for an additional EAPA staff person to fulfill the needs of all seventeen counties but lack of funding is preventing the additional staff person. The program has been positively received in the community and we foresee this program continuing to expand based on what we have seen with calls to our agency up to this point.

Individuals to be Served – 2017 Update

The table below lists the number of individuals served in SFY2015, SFY2016 to date and estimated number to be served in SFY 2017 (7/1/2016 – 6/30/2017).

Table 11: Elder Abuse Prevention and Awareness Consumers

| Category | SFY 2015 Actual | SFY 2016 As of: [date] | SFY 2017 Projected |
|--|-----------------|------------------------|--------------------|
| Total Number of EAPA Active Consumers Served | 16 | 77 | 125 |

Source:

Additional Services – 2017 Update

The table below details the percentage of EAPA consumers receiving more than one registered service.

Table 12: Percentage of EAPA consumers receiving additional AAA services

| Category | SFY 2015 Actual | SFY 2016 As of: 4/29/2016 | SFY2017 Projected |
|---|-----------------|---------------------------|-------------------|
| Percent of EAPA consumers receiving additional AAA services | n/a | 64 | 75 |

Source:

Expenditures – 2017 Update

The following table lists actual and projected expenditures from all funding sources to support this effort.

Table 13: EAPA Funding Sources

| Funding Source | FY2016 Projected | 2017 Projected |
|----------------|------------------|----------------|
| Federal | 0 | 0 |
| State | 80,937 | 85,140 |
| Local | 0 | 0 |
| In-Kind | 0 | 0 |
| Total | 80,937 | 85,140 |

Source: IAFRS

Section 2: Service Planning and Evaluation

FY 2016 Projected Older Americans Act Consumers and Service Units

| Service | | Service Units Provided | Consumers Served | 60+ Rural | 60+ Minority | 60+ Minority Below Poverty | 60+ Below Poverty |
|--|---------------|------------------------|------------------|-----------|--------------|----------------------------|-------------------|
| 01A: Administration | General Aging | 0 | 0 | 0 | 0 | 0 | 0 |
| | Caregiver | | | | | | |
| 1: Personal Care | General Aging | 0 | 0 | 0 | 0 | 0 | 0 |
| 2: Homemaker | General Aging | 3,381 | 199 | 185 | 22 | 19 | 138 |
| 3: Chore | General Aging | 1,815 | 46 | 46 | 10 | 8 | 45 |
| 4: HD Meals | General Aging | 167,708 | 1,550 | 589 | 47 | 9 | 140 |
| 5: Adult Daycare | General Aging | 30,000 | 120 | 46 | 4 | 1 | 11 |
| 6: Case Management | General Aging | 5,540 | 1,078 | 410 | 32 | 6 | 97 |
| 7: Congregate Meals | General Aging | 172,214 | 3,190 | 1,212 | 96 | 19 | 287 |
| 8: Nutrition Counseling | General Aging | 10 | 10 | 4 | 1 | 0 | 1 |
| 9: Assisted Transportation | General Aging | | | | | | |
| 10: Transportation | General Aging | 25,000 | 600 | 228 | 18 | 4 | 54 |
| 11: Legal Assistance | General Aging | 1,000 | 535 | 203 | 16 | 3 | 48 |
| 12: Nutrition Education | General Aging | 27,332 | 3,892 | 1,479 | 117 | 23 | 350 |
| 13: Information and Assistance | General Aging | 2,454 | 1,662 | 632 | 50 | 10 | 150 |
| 14: Outreach | General Aging | 22,302 | 22,302 | 8,475 | 669 | 67 | 2,007 |
| B02: Health Promotion and Disease Prevention | General Aging | 14,440 | 2,832 | 1,076 | 85 | 17 | 255 |
| B07: Evidence Based Health | General | 176 | 176 | 67 | 5 | 1 | 16 |

| Activities | Aging | | | | | | |
|-------------------------------------|---------------|------------------------|------------------|-----------|--------------|----------------------------|-------------------|
| C07: EAPA Consultation | General Aging | 694 | 106 | 24 | 2 | 1 | 6 |
| C08: EAPA Assessment & Intervention | General Aging | 698 | 72 | 27 | 2 | 1 | 6 |
| C09: EAPA Training and Education | General Aging | 1,014 | 862 | 328 | 25 | 5 | 75 |
| C10: Self-Directed Care | General Aging | | | | | | |
| D01: Training and Education | General Aging | 100 | 6,592 | 2,505 | 198 | 40 | 593 |
| E05: Options Counseling | General Aging | 926 | 206 | 78 | 6 | 1 | 19 |
| F02: Material Aid | General Aging | 274 | 116 | 44 | 3 | 1 | 10 |
| Service | | Service Units Provided | Consumers Served | 60+ Rural | 60+ Minority | 60+ Minority Below Poverty | 60+ Below Poverty |
| CG1: CG Access Assistance | Caregiver | 670 | 424 | 161 | 13 | 3 | 38 |
| CG2: CG Self-Directed Care | Caregiver | 1 | 1 | 1 | 1 | 1 | 1 |
| CG3: CG Counseling | Caregiver | 438 | 188 | 71 | 6 | 1 | 17 |
| CG4: CG Information Services | Caregiver | 32 | 1,546 | 587 | 46 | 9 | 139 |
| CG5: CG Respite | Caregiver | 800 | 41 | 16 | 1 | 1 | 4 |
| CG6: CG Supplemental Services | Caregiver | 1 | 1 | 1 | 0 | 0 | 0 |
| CG7: CG Home Delivered Meals | Caregiver | | | | | | |
| CG8: CG Options Counseling | Caregiver | 14 | 10 | 4 | 1 | 0 | 1 |
| GO1: GO Access Assistnce | Caregiver | 2 | 2 | 0 | 0 | 0 | 0 |
| GO2: GO Self-Directed Care | Caregiver | | | | | | |
| GO3: GO Counseling | Caregiver | 280 | 38 | 14 | 1 | 0 | 3 |
| GO4: GO Information Services | Caregiver | | | | | | |
| GO5: GO Respite | Caregiver | | | | | | |
| GO6: GO Supplemental Services | Caregiver | | | | | | |
| GO7: GO Home Delivered Meals | Caregiver | | | | | | |
| GO8: GO Options Counseling | Caregiver | | | | | | |

Service Activity and Data Collection Performance

IDA reviews Consumers Served and Units Provided data to evaluate service reach (people served) and activity (most frequently used services, increase/decrease demand or cost, and/or priorities) for mandatory services. IDA also reviews the percentage of consumers who complete an Aging & Disability Network Consumer Intake Form once during the state fiscal year in which they receive a congregate meal and/or another registered service. IDA evaluates this information because it ensures that IDA and agencies have accurate information about the individuals they serve for planning, program evaluation, and required reporting purposes.

Results: *Service Data for SFY2014, SFY2015, and SFY2016*

The table below contains the agency's consumer served and units provided for mandatory services in SFY2014 and SFY 2015 and projected for SFY2016.

| Mandatory Service | data category | SFY 2014 Actual | SFY 2015 Projected | SFY 2015 Actual | 2015 % Achieved | SFY 2016 Projected | 2016 % Achieved 1/31/2016 |
|---|---------------|-----------------|--------------------|-----------------|-----------------|--------------------|---------------------------|
| Case Management | Consumers | 1,814 | 1,915 | 1,653 | 86% | 1,078 | 102% |
| | Units | 21,785 | 22,324 | 9,239 | 41% | 5,540 | 58% |
| Congregate Meals | Consumers | 3,711 | 3,727 | 3,252 | 87% | 3,190 | 85% |
| | Units | 183,062 | 186,908 | 169,669 | 91% | 172,214 | 59% |
| Health Promotion/ Disease Prevention | Consumers | 1,293 | 7,162 | 1,791 | 25% | 2,773 | 53% |
| | Units | 9,294 | 7,566 | 13,382 | 177% | 12,062 | 67% |
| Home Delivered Meals | Consumers | 1,533 | 1,521 | 1,875 | 123% | 1,550 | 103% |
| | Units | 150,537 | 152,390 | 154,090 | 101% | 153,270 | 64% |
| Information & Assistance | Consumers | 1,029 | 1,676 | 1,862 | 111% | 800 | 115% |
| | Units | 1,590 | 1,676 | 2,579 | 154% | 1,000 | 138% |
| Legal Assistance | Consumers | 593 | 515 | 462 | 90% | 535 | 38% |
| | Units | 1,810 | 995 | 994 | 100% | 1,466 | 29% |
| Nutrition Counseling | Consumers | 1 | 20 | 3 | 15% | 20 | 5% |
| | Units | 1 | 20 | 3 | 15% | 20 | 5% |
| Nutrition Education | Consumers | 1,776 | 16,002 | 2,288 | 14% | 4,561 | 45% |
| | Units | 16,854 | 16,002 | 24,708 | 154% | 23,160 | 69% |
| Options Counseling | Consumers | | 300 | 52 | 17% | 552 | 23% |
| | Units | | 400 | 90 | 86% | 576 | 99% |

Notes: Consumer counts for Information and Assistance for FY14 and 15 are not an unduplicated consumer count. The projected for FY16 is for an unduplicated consumer count.
 Consumer counts for Legal Assistance are not an unduplicated consumer count.
 Options Counseling was not a mandatory service until January 2014.

Results: Consumer Data Collection

IDA expects that at least 90% of consumers who receive a congregate meal and/or another registered service will complete an Aging & Disability Network Consumer Intake Form once during the state fiscal year.

The table below contains the agency's intake form completion rate for SFY2014 and SFY2016 for the first quarter of SFY 2016.

| Congregate Meal Consumers | SFY2014 Actual | SFY2015 Actual | SFY 2016 As of: 1/31/16 |
|----------------------------------|-----------------------|-----------------------|--------------------------------|
| # Consumers | 3,711 | 3,252 | 2720 |
| # Forms Completed | 3,640 | 3,237 | 2704 |
| % of Consumers Registered | 98% | 100% | 99.5% |

Discussion: Service Projections and Data Collection

Service Projections and Data Collection – SFY 2017 Update

Milestones has worked hard to ensure that intake forms are turned in and that all necessary participants are registered. We feel as though we are doing what we need to do to ensure that intakes are filled out appropriately.

Section 3: Intent / Assurances

Verification of Intent

Authorized Signatures

Compliance with Assurances and General Provisions

Verification of Intent

U _____ (AAA) accepts full authority and responsibility to develop and administer the FY2016-SFY 2017 Area Plan on Aging in accordance with all requirements of the Older Americans Act as amended 2006, state laws, rules, and procedures. By accepting this authority and responsibility, the area agency agrees to develop and administer the Area Plan for a comprehensive and coordinated system of service and to serve as the advocate and focal point for all Iowans 60+ years of age in the area agency's planning and service area.

The Area Plan on Aging reflects input from a cross section of service providers, consumers, and caregivers that are representative of all areas and culturally diverse populations in the planning and service area; its contents are true, accurate, and incorporate the comments and recommendations of the Area Agency's Advisory Council and has been reviewed and approved by the Area Agency's Governing Body. It is acknowledged that intentional misrepresentation or falsification may result in the termination of financial assistance.

The Governing Body has reviewed and approved the FY2016-SFY 2017 Area Plan on Aging and FY2017 Update, and hereby submits the Area Plan to the Iowa Department on Aging for approval by the Iowa Commission on Aging.

Print Name: Bob Howard, Board Chair

Signature, Chair - Governing Body Date Signed

The Advisory Council has reviewed and approved the FY2016-SFY 2017 Area Plan on Aging and FY2017 Update, and hereby submits the Area Plan to the Iowa Department on Aging for approval by the Iowa Commission on Aging.

Print Name: Bob Waugh, Advisory Chair

Signature, Chair – Advisory Council Date Signed

The Executive Director has reviewed and approved the FY2016-SFY 2017 Area Plan on Aging and FY2017 Update, and hereby submits the Area Plan to the Iowa Department on Aging for approval by the Iowa Commission on Aging.

Print Name: Christa Merritt

Signature, Executive Director Date Signed

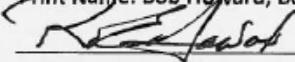
Verification of Intent

[Name of AAA] (AAA) accepts full authority and responsibility to develop and administer the FY2016-SFY 2017 Area Plan on Aging in accordance with all requirements of the Older Americans Act as amended 2006, state laws, rules, and procedures. By accepting this authority and responsibility, the area agency agrees to develop and administer the Area Plan for a comprehensive and coordinated system of service and to serve as the advocate and focal point for all Iowans 60+ years of age in the area agency's planning and service area.

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Print Name: Bob Howard, Board Chair



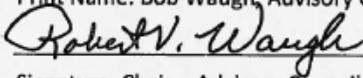
4-26-16

Signature, Chair - Governing Body

Date Signed

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Print Name: Bob Waugh, Advisory Chair



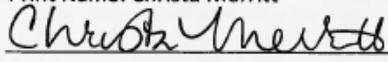
3-29-16

Signature, Chair – Advisory Council

Date Signed

The Executive Director has reviewed and approved the FY2016-SFY 2017 Area Plan on Aging and FY2017 Update, and hereby submits the Area Plan to the Iowa Department on Aging for approval by the Iowa Commission on Aging.

Print Name: Christa Merritt



4/28/16

Signature, Executive Director

Date Signed

Authorized Signatures

Name of Area Agency on Aging: Milestones Area Agency on Aging
 Street Address: 935 E 53rd Street
 City, State, Zip Code: Davenport, IA 52807

Type of Agency: Area Agency on Aging
 Date of Area Agency on Aging Designation: 1973

Authorized Signatures for Funding Applications and Contracts

Print Name: Christa Merritt

| | |
|---------------------------------|-------------|
| Signature of Executive Director | Date Signed |
|---------------------------------|-------------|

Print Name: Bob Howard

| | |
|------------------------------------|-------------|
| Signature of Chair, Governing Body | Date Signed |
|------------------------------------|-------------|

Authorized Signatures for Fiscal Reports

Print Name: Christa Merritt

| | |
|---------------------------------|-------------|
| Signature of Executive Director | Date Signed |
|---------------------------------|-------------|

Print Name: Bob Howard

| | |
|------------------------------------|-------------|
| Signature of Chair, Governing Body | Date Signed |
|------------------------------------|-------------|

Print Name: Tina Jaegers

| | |
|------------------------------|-------------|
| Signature of Fiscal Director | Date Signed |
|------------------------------|-------------|

Authorized Signatures for Program Reports

Print Name: Christa Merritt

| | |
|---------------------------------|-------------|
| Signature of Executive Director | Date Signed |
|---------------------------------|-------------|

Print Name: Kim Goering

| | |
|--|-------------|
| Signature of Director of Consumer Services | Date Signed |
|--|-------------|

Authorized Signatures

Name of Area Agency on Aging: Milestones Area Agency on Aging
Street Address: 935 E 53rd Street
City, State, Zip Code: Davenport, IA 52807

Type of Agency: Area Agency on Aging
Date of Area Agency on Aging Designation: 1973

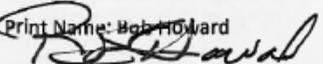
Authorized Signatures for Funding Applications and Contracts

Print Name: Christa Merritt


Signature of Executive Director

4-26-16
Date Signed

Print Name: Bob Howard


Signature of Chair, Governing Body

7-26-16
Date Signed

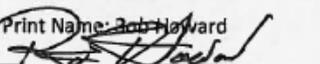
Authorized Signatures for Fiscal Reports

Print Name: Christa Merritt


Signature of Executive Director

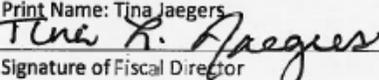
4-26-16
Date Signed

Print Name: Bob Howard


Signature of Chair, Governing Body

4-26-16
Date Signed

Print Name: Tina Jaegers


Signature of Fiscal Director

4-26-16
Date Signed

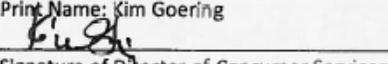
Authorized Signatures for Program Reports

Print Name: Christa Merritt


Signature of Executive Director

4-26-16
Date Signed

Print Name: Kim Goering


Signature of Director of Consumer Services

4/26/16
Date Signed

Compliance with Assurances and General Provisions

The Area Agency on Aging hereby assures compliance, on behalf of the area agency, service providers, and/or subcontractors, with any and all applicable federal and state laws, rules, and procedures. Applicable federal and state laws, regulations, rules and procedures include, but are not limited to, the following:

- Older Americans Act, as Amended, 2006
- Code of Federal Regulations
- Assurance of Compliance with the Federal Funding Accountability and Transparency Act (FFATA), which requires grantees and their sub-recipients to have a Dun and Bradstreet Numbering System (DUNS) number (www.dnb.com) and to maintain active and current profiles in the Central Contractor Registration (CCR) (www.ccr.gov).
- Iowa Code Chapter 231, Department on Aging – Older Iowans
- Iowa Administrative Code 17, Department on Aging
- Code of Iowa, Chapter 8F, Government Accountability-Service Contracts, Contractor
- Certification and Reporting

Additionally, the Area Agency on Aging will cooperate fully with the Iowa Department on Aging to assure compliance with provisions required by legislative action taken by the Congress of the United States, and the Iowa General Assembly, and with Iowa Aging Program Instructions during fiscal years 2016-2017 of the Area Plan on Aging.

Further Assurance is given that:

1. The Area Agency on Aging will provide access to and the right to examine all record books, papers or documents related to the Area Plan on Aging.

By signing below, the Chair of the Governing Body, and the Executive Director confirm that he or she read, reviewed, and fully understands the federal and state statutes, regulations, rules and procedures identified within the Compliance with Assurances and General Provisions and agrees to fully comply with all terms thereof.

The Compliance with Assurances and General Provisions is hereby submitted for the FY2016-2017 Area Plan on Aging and the FY2017 Update to the Iowa Department on Aging for approval.

Print Name: Bob Howard

Signature of Chair, Governing Body

Date Signed

Print Name: Christa Merritt

Signature of Executive Director

Date Signed

Compliance with Assurances and General Provisions

The Area Agency on Aging hereby assures compliance, on behalf of the area agency, service providers, and/or subcontractors, with any and all applicable federal and state laws, rules, and procedures. Applicable federal and state laws, regulations, rules and procedures include, but are not limited to, the following:

- Older Americans Act, as Amended, 2006
- Code of Federal Regulations
- Assurance of Compliance with the Federal Funding Accountability and Transparency Act (FFATA), which requires grantees and their sub-recipients to have a Dun and Bradstreet Numbering System (DUNS) number (www.dnb.com) and to maintain active and current profiles in the Central Contractor Registration (CCR) (www.ccr.gov).
- Iowa Code Chapter 231, Department on Aging – Older Iowans
- Iowa Administrative Code 17, Department on Aging
- Code of Iowa, Chapter 8F, Government Accountability-Service Contracts, Contractor
- Certification and Reporting

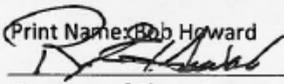
Additionally, the Area Agency on Aging will cooperate fully with the Iowa Department on Aging to assure compliance with provisions required by legislative action taken by the Congress of the United States, and the Iowa General Assembly, and with Iowa Aging Program Instructions during fiscal years 2016-2017 of the Area Plan on Aging.

Further Assurance is given that:

1. The Area Agency on Aging will provide access to and the right to examine all record books, papers or documents related to the Area Plan on Aging.

By signing below, the Chair of the Governing Body, and the Executive Director confirm that he or she read, reviewed, and fully understands the federal and state statutes, regulations, rules and procedures identified within the Compliance with Assurances and General Provisions and agrees to fully comply with all terms thereof.

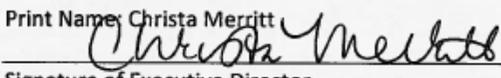
The Compliance with Assurances and General Provisions is hereby submitted for the FY2016-2017 Area Plan on Aging and the FY2017 Update to the Iowa Department on Aging for approval.

Print Name: Bob Howard


Signature of Chair, Governing Body

4-26-16

Date Signed

Print Name: Christa Merritt


Signature of Executive Director

4/28/16

Date Signed

38 Sec. 306 OLDER AMERICANS ACT OF 1965 (As Amended 2006)
Sec. 306, AREA PLANS

- 306(a) Each area agency on aging designated under section 305(a)(2)(A) shall, in order to be approved by the State agency, prepare and develop an area plan for a planning and service area for a two-, three-, or four-year period determined by the State agency, with such annual adjustments as may be necessary. Each such plan shall be based upon a uniform format for area plans within the State prepared in accordance with section 307(a)(1).
- 306(a)(2) Each area agency on aging shall provide assurances that an adequate proportion, as required under section 307(a)(2), of the amount allotted for part B to the planning and service area will be expended for the delivery of each of the following categories of services-
- 306(a)(2)(A) services associated with access to services (transportation, health services (including mental health services), outreach, information and assistance (which may include information and assistance to consumers on availability of services under part B and how to receive benefits under and participate in publicly supported programs for which the consumer may be eligible), and case management services);
- 306(a)(2)(B) in-home services, including supportive services for families of older individuals who are victims of Alzheimer's disease and related disorders with neurological and organic brain dysfunction; and
- 306(a)(2)(C) legal assistance; and assurances that the area agency on aging will report annually to the State agency in detail the amount of funds expended for each such category during the fiscal year most recently concluded.
- 306(a)(4)(A)(i) (I) provide assurances that the area agency on aging will—
 (aa) set specific objectives, consistent with State policy, for providing services to older individuals with greatest economic need, older individuals with greatest social need, and older individuals at risk for institutional placement; (bb) include specific objectives for providing services to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas; and
 (II) include proposed methods to achieve the objectives described in items (aa) and (bb) of subclause (I);
- 306(a)(4)(A)(ii) provide assurances that the area agency on aging will include in each agreement made with a provider of any service under this title, a requirement that such provider will—(I) specify how the provider intends to satisfy the service needs of low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in the area served by the provider;(II) to the maximum extent feasible, provide services to low-

income- minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in accordance with their need for such services; and (III) meet specific objectives established by the area agency on aging, for providing services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas within the planning and service area; and

- 306(a)(4)(A)(iii) With respect to the fiscal year preceding the fiscal year for which such plan is prepared, each area agency on aging shall--(I) identify the number of low-income minority older individuals and older individuals residing in rural areas in the planning and service area; (II) describe the methods used to satisfy the service needs of such minority older individuals; and (III) provide information on the extent to which the area agency on aging met the objectives described in clause (a)(4)(A)(i).
- 306(a)(4)(B)(i) Each area agency on aging shall provide assurances that the area agency on aging will use outreach efforts that will identify individuals eligible for assistance under this Act, with special emphasis on-- (I) older individuals residing in rural areas; (II) older individuals with greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas);(III) older individuals with greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas); (IV) older individuals with severe disabilities;(V) older individuals with limited English proficiency; (VI) older individuals with Alzheimer’s disease and related disorders with neurological and A-3 organic brain dysfunction (and the caretakers of such individuals); and (VII) older individuals at risk for institutional placement; and
- 306(a)(4)(C) Each area agency on agency shall provide assurance that the area agency on aging will ensure that each activity undertaken by the agency, including planning, advocacy, and systems development, will include a focus on the needs of low-income minority older individuals and older individuals residing in rural areas.
- 306(a)(5) Each area agency on aging shall provide assurances that the area agency on aging will coordinate planning, identification, assessment of needs, and provision of services for older individuals with disabilities, with particular attention to individuals with severe disabilities, and individuals at risk for institutional placement, with agencies that develop or provide services for individuals with disabilities.
- 306(a)(6)(F) Each area agency will: in coordination with the State agency and with the State agency responsible for mental health services, increase public awareness of mental health disorders, remove barriers to diagnosis and treatment, and coordinate mental health services (including mental health screenings) provided with funds expended by the area agency on aging with mental health services provided by community health centers and by other public agencies and nonprofit private organizations;

- 306(a)(9) Each area agency on aging shall provide assurances that the area agency on aging, in carrying out the State Long-Term Care Ombudsman program under section 307(a)(9), will expend not less than the total amount of funds appropriated under this Act and expended by the agency in fiscal year 2000 in carrying out such a program under this title.
- 306(a)(11) Each area agency on aging shall provide information and assurances concerning services to older individuals who are Native Americans (referred to in this paragraph as "older Native Americans"), including-
- 306(a)(11)(A) information concerning whether there is a significant population of older Native Americans in the planning and service area and if so, an assurance that the area agency on aging will pursue activities, including outreach, to increase access of those older Native Americans to programs and benefits provided under this title;
- 306(a)(11)(B) an assurance that the area agency on aging will, to the maximum extent practicable, coordinate the services the agency provides under this title with services provided under title VI; and
- 306(a)(11)(C) an assurance that the area agency on aging will make services under the area plan available, to the same extent as such services are available to older individuals within the planning and service area, to older Native Americans.
- 306(a)(13)(A) Each area agency on aging shall provide assurances that the area agency on aging will maintain the integrity and public purpose of services provided, and service providers, under this title in all contractual and commercial relationships.
- 306(a)(13)(B) Each area agency on aging shall provide assurances that the area agency on aging will disclose to the Assistant Secretary and the State agency—
- 306(a)(13)(B)(i) the identity of each nongovernmental entity with which such agency has a contract or commercial relationship relating to providing any service to older individuals; and
- 306(a)(13)(B)(ii) the nature of such contract or such relationship.
- 306(a)(13)(C) Each area agency on aging shall provide assurances that the area agency will demonstrate that a loss or diminution in the quantity or quality of the services provided, or to be provided, under this title by such agency has not resulted and will not result from such non-governmental contracts or such commercial relationships.
- 306(a)(13)(D) Each area agency on aging shall provide assurances that the area agency will demonstrate that the quantity or quality of the services to be provided under

this title by such agency will be enhanced as a result of such non-governmental contracts or commercial relationships.

- 306(a)(13)(E) Each area agency on aging shall provide assurances that the area agency will, on the request of the Assistant Secretary or the State, for the purpose of monitoring compliance with this Act (including conducting an audit), disclose all sources and expenditures of funds such agency receives or expends to provide services to older individuals.
- 306(a)(14) Each area agency on aging shall provide assurances that funds received under this title will not be used to pay any part of a cost (including an administrative cost) incurred by the area agency on aging to carry out a contract or commercial relationship that is not carried out to implement this title.
- 306(a)(15) provide assurances that funds received under this title will be used-
- 306(a)(15)(A) to provide benefits and services to older individuals, giving priority to older individuals identified in paragraph (4)(A)(i); and
- 306(a)(15)(B) in compliance with the assurances specified in paragraph (13) and the limitations specified in section 212;

Section 4: Stakeholder / Public Input

Governing Body
 Advisory Council
 LLL Advisory Council
 Public Hearing Documentation
 Governing Body
Milestones Board of Directors
Updated On: 4/27/2016

Chair

Name: Bob Howard
 Address: 802 Iowa Avenue
 City & Zip Code: Muscatine, IA
 County: Muscatine
 Phone: 5632633307
 E-mail: howardforboss@gmail.com
 Term Expires: 6/30/16 – will renew

Vice-Chair

Name: Lynelle Diers
 Address: 108 E Main Street
 City & Zip Code: Ottumwa, IA 52501
 County: Wapello
 Phone: 6416825434
 E-mail: wcph@pcsia.net
 Term Expires: 6/30/16 – will renew

Secretary/Secretary Treasurer

Name: Steve Swisher
 Address: 3324 Forest Road
 City & Zip Code: Davenport, IA 52807
 County: Scott
 Phone: 5633593289
 E-mail: swisher62169@gmail.com
 Term Expires: 6/30/17

Treasurer (if separate officer)

Name: N/A
 Address:
 City & Zip Code:
 County:
 Phone:
 E-mail:
 Term Expires:

Other Members

Name: Lee McClure
 Address: 1715 N 4th Street
 City & Zip Code: Clinton, IA 52732
 County: Clinton
 Phone: 5633572040
 E-mail: jlmc1715@hotmail.com
 Term Expires: 6/30/16 – will renew

Address: 1704 East Ashford Avenue
 City & Zip Code: Mt. Pleasant, IA 52641
 County: Henry
 Phone: 3199865380
 E-mail:
 Term Expires: 6/30/16 – will renew

Name: Bill Thom
 Address: 205 South 10th
 City & Zip Code: Centerville, IA 52544
 County: Appanoose
 Phone: 6418562505
 E-mail: billyt19@mchsi.com
 Term Expires: 6/30/17

Name: Dorothy Goldizen
 Address: PO Box 43
 City & Zip Code: Pulaski, IA 52584
 County: Davis
 Phone: 6416753643
 E-mail:
 Term Expires: 6/30/16 – will renew

Name: Jeri Dean

Name: Frances Bohlken
 Address: 611 West Van Weiss
 City & Zip Code: West Burlington, IA 52655

County: Des Moines
Phone: 3197524876
E-mail:
Term Expires: 6/30/16 –will renew

Address: 25827 140th
City & Zip Code: Columbus Junction, IA 52738
County: Louisa
Phone: 3197287602
E-mail: howell@louisacomm.net
Term Expires: 6/30/17

Name: Jim Howell

Advisory Council

Older Americans Act Section 306(a)(6)(D). Each area agency on aging shall establish an advisory council consisting of older individuals (including minority individuals and older individuals residing in rural areas) who are participants or who are eligible to participate in programs assisted under this Act, family caregivers of such individuals, representatives of the business community, local elected officials, providers of veterans' health care (if appropriate), and the general public, to advise continuously the area agency on aging on all matters relating to the development of the area plan, the administration of the plan and operations conducted under the plan.

Older Americans Act Code of Regulations, Subpart C, Sec. 1321.57(b) Composition of Council. The council shall include individuals and representatives of community organizations who will help to enhance the leadership role of the area agency in developing community-based systems of services. The advisory council shall be made up of:

1. More than 50 percent older persons, including minority individuals who are participants or who are eligible to participate in programs under this part;
2. Representatives of older persons;
3. Representatives of health care provider organizations, including providers of veterans' health care (if appropriate);
4. Representatives of supportive services provider organizations;
5. Persons with leadership experience in the private and voluntary sectors;
6. Local elected officials; and
7. The general public.

If the agency's Advisory Council does not currently meet all 7 composition criteria listed above, provide the following information:

- 1) Composition criteria yet to be satisfied by the Council (# 1, 2, 3, 4, 5, 6, 7)

[Enter composition criteria yet to be satisfied by the Council.]

Advisory Council for [Name of AAA].

Updated on:

Chair

Name: Bob Waugh
Address: 15433 105th Road
City & Zip Code: Libertyville 52567
County: Jefferson
Phone: 6419190042
E-mail: bobwaugh89@gmail.com
Term Expires:
OAA Composition Criteria (1 to 7): 1,2 & 6

Secretary/Secretary Treasurer

Name:
Address:
City & Zip Code:
County:
Phone:
E-mail:
OAA Composition Criteria (1 to 7):
Term Expires: 2015

Other Members:

Name: Lee McClure
Address: 1715 N 4th Street
City & Zip Code: Clinton, IA 52732
County: Clinton
Phone: 5633572040
E-mail: jlmc1715@hotmail.com
OAA Composition Criteria (1 to 7): 1,2,7
Term Expires: 2017

Name: Liz Sherwin
Address: 3708 11th street
City & Zip Code: Rock Island, IL
County: Rock Island
Phone: 3097930090
Email: exedirector@icil.com
OAA Composition Criteria (1 to 7): 4,5
Term Expires:

Vice Chair

Name: Jim Howell
Address: 25827 140th
City & Zip Code: Columbus Junction 52738
County: Louisa
Phone: 3197287602
E-mail: howell@louisacomm.net
Term Expires:
OAA Composition Criteria (1 to 7): 1,2,7

Treasurer (if separate officer)

Name:
Address:
City & Zip Code:
County:
Phone:
E-mail:
OAA Composition Criteria (1 to 7):
Term Expires:

Name: Christy Davis
Address: 1609 State Street
City & Zip Code: Bettendorf, IA 52722
County: Scott
Phone: 5633444041
E-mail: cdavis@bettendorf.org
OAA Composition Criteria (1 to 7): 4,5,7
Term Expires:

Name: Bob Howard
Address: 802 Iowa Avenue
City & Zip Code: Muscatine, IA 52761
County: Muscatine
Phone: 5632633307
E-mail: howardforboss@gmail.com
OAA Composition Criteria (1 to 7): 2,4,5,6,7
Term Expires:

Name: Stephen Swisher
 Address: 3324 Forest Road
 City & Zip Code: Davenport, IA 52806
 County: Scott
 Phone: 5633593289
 E-mail: swishe62169@aol.com
 OAA Composition Criteria (1 to 7): 2,7
 Term Expires:

Name: Kristy Korpi
 Address: 1459 Washington
 City & Zip Code: Muscatine, IA 52761
 County: Muscatine
 Phone: 5632998201
 OAA Composition Criteria (1 to 7): 4,5
 Term Expires:

Name: John Campbell
 Address: 1518 Carbonado Road
 City & Zip Code: Oskaloosa, IA 52577
 County: Mahaska
 Phone: 6416739361
 E-mail: jcamp@mahaska.org
 OAA Composition Criteria (1 to 7):
 Term Expires:

Name: Lynelle Diers
 Address: 108 E Main
 City & Zip Code: Ottumwa, IA 52501
 County: Wapello
 Phone: 6416825434
 E-mail: wcph@pcsia.net
 OAA Composition Criteria (1 to 7): 2,3,4,5
 Term Expires:

Name: Duffy Kester
 Address: 2359 Garden Road
 City & Zip Code: Allerton, IA 50008
 County: Wayne
 Phone: 6418953725
 E-mail: dkester@grm.com
 OAA Composition Criteria (1 to 7): 1,2,5,6
 Term Expires:

Name: Edd Felger
 Address: 2208 Walton Road
 City & Zip Code: Fairfield, IA 52556
 County: Jefferson
 Phone: 6414722361
 E-mail:
 OAA Composition Criteria (1 to 7): 1,2,7
 Term Expires:

Name: Steve Laing
 Address: 916 Braden
 City & Zip Code: Chariton 50049
 County: Lucas
 Phone: 6412030398
 E-mail: supervisors@lucasco.org
 OAA Composition Criteria (1 to 7): 6,7
 Expires:

Name: Lillian Frizzell
 Address: 509 S DeKalb Street
 City & Zip Code: Corydon 50060
 County: Wayne
 Phone: 641872215
 E-mail: lilfrizz@aol.com
 OAA Composition Criteria (1 to 7): 1,2,7
 Term Expires:

Name: Kris Laurson
 Address: 29890 St. Joseph's Drive
 City & Zip Code: Centerville 52544
 County: Appanoose
 Phone: 6414373474
 E-mail: k Laurson@mercydesmoines.org
 OAA Composition Criteria (1 to 7): 3,4,5
 Term Expires:

Name: Dorothy Goldizen
 Address: PO Box 43
 City & Zip Code: Pulaski 52584
 County:
 Phone: 6416753643
 E-mail:
 OAA Composition Criteria (1 to 7): 1,2,7
 Term Expires:

Name: Matt Greiner
 Address: 13808 Pearl Avenue
 City & Zip Code: Bloomfield 52537
 County: Davis
 Phone: 6414593453
 OAA Composition Criteria (1 to 7): 4,5,7
 Term Expires:

Name: Joan Runyan
 Address: 2424 601 Trail
 City & Zip Code: Albia52531
 County: Monroe
 Phone: 6419322423
 E-mail: joanerunyon@gmail.com
 OAA Composition Criteria (1 to 7): 2,7
 Term Expires:

Name: Rodney Robinson
 Address: PO Box 491
 City & Zip Code: Keosauqua 53565
 County: Van Buren
 Phone: 3192933462
 E-mail: rwrgrmr@netins.net
 OAA Composition Criteria (1 to 7): 1,2,7
 Term Expires:

Name: Cathy Holtkamp
 Address: 1167 Pilot Grove Road
 City & Zip Code: Salem 52649
 County: Henry
 Phone: 3192176197
 E-mail: cathyholtkamp@gmail.com
 OAA Composition Criteria (1 to 7): 1,2,7
 Term Expires:

Name: Bill Thom
 Address: 2208 Walton Road
 City & Zip Code: Fairfield, IA S 10th 52544
 County: Appanoose
 Phone: 6418562505
 E-mail:
 OAA Composition Criteria (1 to 7):2,4,5,6
 Term Expires:

Name: Julie Schilling
 Address: 2218 Avenue H
 City & Zip Code: Ft Madison 52627
 County: Lee
 Phone: 3193725525
 E-mail: jschilling@leecountyhd.org
 OAA Composition Criteria (1 to 7): 2,3,5
 Expires:

Name: Lyle Van Fleet
 Address: 315 So Shuffleton Street
 City & Zip Code: Sigourney 52591
 County: Keokuk
 Phone: 6416222410
 E-mail:
 OAA Composition Criteria (1 to 7): 1,2,7
 Term Expires:

Name: Frances Bohlken
 Address: 611 West Van Weiss
 City & Zip Code: West Burlington, 52655
 County: Des Moines
 Phone: 3197524876
 OAA Composition Criteria (1 to 7):1,2,5,7
 Term Expires:

Name: Geraldine Dean
 Address: 1704 East Ashford Avenue
 City & Zip Code: Mt Pleasant 52641
 County: Henry
 Phone: 3199865380
 OAA Composition Criteria (1 to 7):1,2,5,7

LifeLong Links Advisory Council
LifeLong Links Advisory Council for Milestones

Updated On:
4/27/2016

Name: Jim Gatti
Address: 4800 Grand Avenue, Apt E106
City & Zip Code: Davenport, IA 52807
County: Scott
Phone: 740-972-1773
E-mail: gattijames@sau.edu

Name: Stephanie Stebens
Address: 2616 E. Central Park
City & Zip Code: Davenport, IA 52803
County: Scott
Phone:
E-mail: kenziekaleb@gmail.com

Name: Elizabeth Casillas
Address: 4728 Montana Ave
City & Zip Code: Davenport, IA 52806
County: Scott
Phone: 563-391-1651
E-mail: lizcas710@aol.com

Name: Julie Anderson
Address: Hope Haven 408 S Gunnison
City & Zip Code: Burlington, IA 52601
County: Des Moines
Phone: 319-237-1319
E-mail: Julie.anderson@hopehavencorp.com

Name: Francis McAllister
Address: 2521 Sunrise Lane
City & Zip Code: Burlington, IA 52601
County: Des Moines
Phone: 319-753-6692

Name: Ryann Wood
Address: PO Box 937 Keokuk

Name: Penny Vacek
Address: 201 W 2nd Street, Davenport
Phone 5633224331

Name: Lori Elam
Address: 600 W 4th Street
City & Zip Code: Davenport, IA 52801
County: Scott
Phone: 563-326-8723
E-mail: lori.elam@scottcountyiowa.com

Name: Jennifer Vitko
Address: 102 E Main, PO Box 217
City & Zip Code: Ottumwa, IA 52501
County: Wapello
Phone: 641-683-4576
E-mail: jvitko@wapellocounty.org

Name: Berdette Ogden
Address: PO Box 407 / 300 W Briney St
City & Zip Code: What Cheer, IA 50268
County: Regional Comm Health IDPH
Phone: 641-634-2132
E-mail: berdette.ogden@idph.iowa.gov

Name: Daylia Warden
Address: 201 11th Street, PO Box 6156
City & Zip Code: Rock Island, IL 61231
County: Scott, Clinton & Muscatine
Phone: 309-793-0090

Name: Deb Philpott
Address: 117 1st Avenue West Oskaloosa
Phone: 6416721867

Name: Kathy Frye
Address: 315 S 2nd Street, Clinton
Phone: 5632437787

Name: Kathy Starling
Address: 501 11th Street, Rock Island
Phone: 3097935198

Public Hearing

Agency staff have reviewed the Iowa Administrative Code on public hearing requirements and have determined that the updated information provided does not necessitate a public hearing. (No additional information is required.)

OR

Agency staff have reviewed the Iowa Administrative Code on public hearing requirements and have determined that the updated information provided required a public hearing. Public hearing documentation appears below.

[Insert public hearing documentation as instructed in the FY2016-2017 Area Plan on Aging Update Instructions.]

Table of Organization

[Describe here any anticipated staffing issues you may need to address in SFY2017. Please describe the impact of managed care on staff and services offered.]

Organizational chart is attached.

There are possible staff changes with the implications of Managed Care. If the Managed Care organizations choose to provide Case management services themselves then we will be looking at Case Manager layoffs. The implications are unknown at this time.

OAA Service Coverage by County

[For counties where a service is not available, please indicate the reason. Please describe service coverage changes from FY2016, if applicable.]

| Mandatory & Other Services | Appanoose | Clinton | Davis | D.Moines | Henry | Jefferson | Keokuk | Lee | Louisa | Lucas |
|---------------------------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| Case Management | X | X | X | X | X | X | X | X | X | X |
| Congregate Meals | X | X | X | X | X | X | X | X | X | X |
| Health Promotion | X | X | X | X | X | X | X | X | X | X |
| Home Delivered Meals | X | X | X | X | X | X | X | X | X | X |
| Information & Assistance | X | X | X | X | X | X | X | X | X | X |
| Legal Assistance | X | X | X | X | X | X | X | X | X | X |
| Nutrition Counseling | X | X | X | X | X | X | X | X | X | X |
| Nutrition Education | X | X | X | X | X | X | X | X | X | X |
| Options Counseling | X | X | X | X | X | X | X | X | X | X |
| Other Service(s) | X | X | X | X | X | X | X | X | X | X |
| Adult Day Care/Adult Day Health | Lack of provider |
| Evidence-Based Health Activities | X | X | X | X | X | X | X | X | X | X |
| Outreach | X | X | X | X | X | X | X | X | X | X |
| Transportation | X | X | X | X | X | X | X | X | X | X |

| Mandatory & Other Services | Mahaska | Monroe | muscatine | Scott | VanBuren | Wapello | Wayne |
|---------------------------------------|------------------|------------------|------------------|--------------|------------------|------------------|------------------|
| Case Management | X | X | X | X | X | X | X |
| Congregate Meals | X | X | X | X | X | X | X |
| Health Promotion | X | X | X | X | X | X | X |
| Home Delivered Meals | X | X | X | X | X | X | X |
| Information & Assistance | X | X | X | X | X | X | X |
| Legal Assistance | X | X | X | X | X | X | X |
| Nutrition Counseling | X | X | X | X | X | X | X |
| Nutrition Education | X | X | X | X | X | X | X |
| Options Counseling | X | X | X | X | X | X | X |
| Other Service(s) | | | | | | | |
| Adult Day Care/Adult Day Health | Lack of provider | Lack of provider | Lack of provider | X | Lack of provider | Lack of provider | Lack of provider |
| Evidence-Based Health Activities | X | X | X | X | X | X | X |
| Outreach | X | X | X | X | X | X | X |
| Transportation | X | X | X | X | X | X | X |

Nutrition Services and OAA Providers

Please confirm that the information detailed below is current in the IAPRS for your agency.

Nutrition Services

Agency staff have reviewed the following Nutrition Services information entered into IAPRS and verify that the information is current as of **4/28/2016**

Contracts with Service Providers of OAA Services

Agency staff have reviewed the contracted Service Provider information entered into IAPRS and verify that the information is current as of **4/28/2016**

If the agency is utilizing Purchase of Service providers:

1. Please indicate the number of active agency Purchase of Service providers:4
2. Please list for which services the Purchase of Service providers are being utilized:
 - a. 2 Provide the meals
 - b. 2 provide the service

Direct Service Requests

X The request(s) to provide direct service(s) submitted with the FY2016 – 2017 Area Plan on Aging are **current**. (No additional information is required.)

OR

The agency seeks to provide additional service(s) directly in the planning and service area in FY2017. Submit a completed Request to Provide Direct Service form for each new direct service the agency plans to provide in FY2017.