

Iowa Department on Aging

Case Management Program for Frail Elders (CMPFE)
&
Senior Living Program (SLP)

Unmet Needs Report SFY 2011 (July 2010 - June 2011)

Iowa Department on Aging
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This report is provided as a tool that identifies unmet needs of older Iowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

Unmet Needs Reporting System

Despite the successes of the Senior Living Program (SLP), Case Management Program for the Frail Elders (CMPFE) and other efforts of the Iowa Aging Network, there continue to be documented unmet needs throughout the state. This report is a compilation of unmet needs data reported to the Iowa Department on Aging (IDA) from the 13 Area Agencies on Aging. The sources for this data come from CMPFE case managers and SLP service providers under contract with the Area Agencies on Aging that have identified unmet service needs for older Iowans.

SLP unmet needs data is reported to Area Agencies on Aging by service providers under contract to provide SLP services and then submitted to IDA through the INAPIS reporting system. CMPFE unmet needs were reported through the CMPFE Seamless software by Case Managers during the development of a consumer service plan. This report is divided into separate SLP and CMPFE sections. It is possible that the some consumers may be included in both sections.

This report is provided as a tool that identifies unmet needs of older Iowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

The Senior Living Program (SLP) will no longer exist at the end of SFY2011. This will be the last report that will contain Senior Living Program (SLP) unmet needs.

Document Description

Unmet Needs Fast Facts:	Provides a listing of quick facts related to CMFPE and SLP Unmet Needs reported during SFY 2011.	Page 4
SLP Unmet Needs:	Provides a listing of SLP reported Unmet Needs sorted by total units of service in descending order.	Page 5
CMPFE Unmet Needs:	Provides a listing of CMPFE reported Unmet Needs sorted by total units of service in descending order.	Page 6
Unmet Needs Map:	Provides a county mapping identifying which counties reported SLP and CMPFE Unmet Needs.	Pages 7 and 8
Unmet Needs Graph:	Provides graph comparing SLP and CMPFE unmet needs total units of service using CMPFE total units ranking in descending order as the base line.	Page 8
Unmet Needs Mapping:	Provides a county mapping of the top 5 total units of service with reported reasons for the unmet need excluding the service "Other".	Pages 9 to 13
Unmet Needs by County, Service & Reason:	Provides an alphabetical listing of counties and SLP and CMPFE services reported as unmet needs and the total contacts, units and average units per contact by county, services and reported reasons.	Pages 14 to 35
Data Source	Data used for this report is data reported to the Department on Aging from Area Agencies on Aging through the CMPFE Seamless and INAPIS Reporting System.	
Contact Totals	Contact totals may or may not represent unduplicated contact counts and the same contact may be included in both the CMPFE and SLP reporting systems as well as one or more service unmet needs.	

SFY 2011 SLP & CMPFE Unmet Needs Fast Facts

- **87** of Iowa's 99 counties reported SLP and/or CMPFE unmet needs
- Total reported SLP unmet needs units were **28,643**
- Total reported SLP unmet needs contacts were **4,346**
- Total reported CMPFE unmet needs units were **140,217**
- Total reported CMPFE unmet needs contacts were **11,900**
- **Homemaker** was reported as the highest number of SLP unmet need units at **7,251** and the highest number of SLP unmet need contacts at **1,081**
- **Transportation** were reported as the highest number of CMPFE unmet need units at **35,116**
- **Chore** was reported as the highest number of CMPFE unmet need contacts at **2,208**
- **87 %** of the total SLP units reported **No or Inadequate Funding** as the unmet need reason.
- **71 %** of the total CMPFE units reported **No or Inadequate Funding** as the unmet need reason.

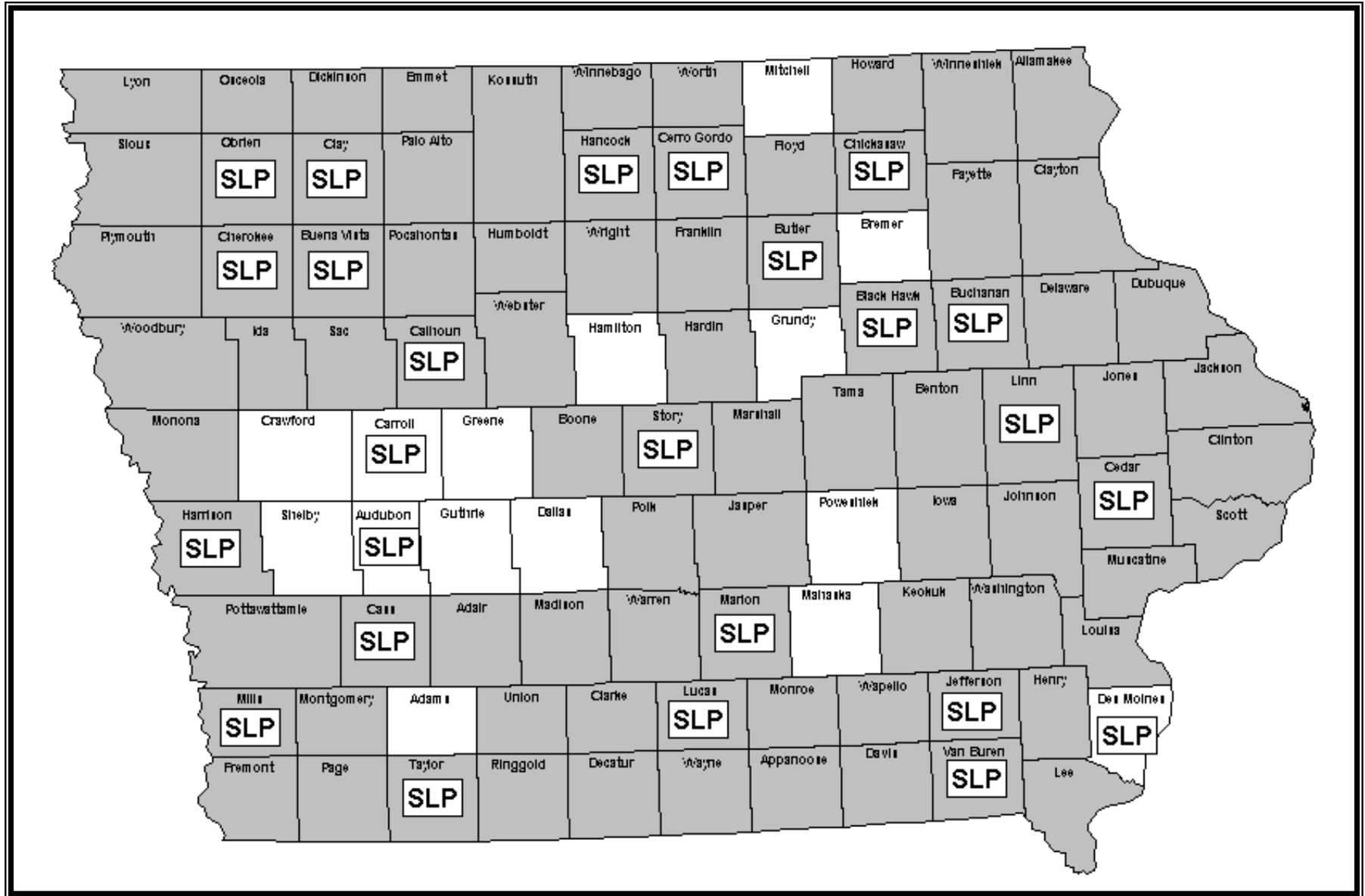
SLP Unmet Needs SFY 2011

Service	Contacts	Units	Avg. Per Contact	Unit Of Measure	Rank By Units	Rank By Contacts	Rank By Avg. / Contact
Homemaker	1,081	7,251	6.7	1 hour	1	1	8
Home Delivered Meals	178	3,883	21.8	1 meal	2	9	3
Visiting	586	3,221	5.5	1 visit	3	2	10
Respite	138	3,122	22.6	1 hour	4	11	2
Adult Daycare	82	2,796	34.1	1 hour	5	12	1
Chore	548	2,094	3.8	1 hour	6	3	14
Assisted Transportation	301	2,062	6.9	1 one-way trip	7	4	7
Personal Care	178	1,227	6.9	1 hour	8	10	6
Transportation	266	886	3.3	1 one-way trip	9	5	15
Mental Health Outreach	68	499	7.3	1/4 hour	10	13	5
Preventive Health Promotion	249	336	1.3	1 contact	11	7	18
Emergency Response System	250	250	1.0	1 client	12	6	21
Health Screening Well Elderly Clinics	204	236	1.2	1 hour	13	8	20
Home Repair	42	161	3.8	1 hour	14	15	13
Legal Assistance	46	136	3.0	1 hour	15	14	17
Case Management	13	126	9.7	1 hour	16	19	4
Outreach	18	108	6.0	1 contact	17	18	9
Assessment & Intervention	23	92	4.0	1 hour	18	16	11
Medication Management	19	61	3.2	1 client	19	17	16
Nutrition Counseling	12	48	4.0	1 session	20	22	12
Material Aide	13	17	1.3	1 client	21	20	19
Nutrition Education	13	13	1.0	1 session	22	21	22

CMPFE Unmet Needs SFY 2011

Service	Contacts	Units	Avg. Per Contact	Unit Of Measure	Rank By Units	Rank By Contacts	Rank By Avg. / Contact
Transportation	1,465	35,116	24.0	1 one-way trip	1	3	5
Home Delivered Meals	951	23,477	24.7	1 meal	2	6	4
Chore	2,208	19,914	9.0	1 hour	3	1	16
Respite	534	11,569	21.7	1 hour	4	8	8
Home Repair	239	11,426	47.8	1 hour	5	13	2
Homemaker	671	7,591	11.3	1 hour	6	7	11
Material Aide	1,549	6,525	4.2	1 client	7	2	24
Adult Daycare	346	3,708	10.7	1 hour	8	10	12
Nutrition Counseling	1,115	3,436	3.1	1 session	9	5	27
Visiting	285	3,017	10.6	1 visit	10	11	14
Mental Health Outreach	414	2,953	7.1	1/4 hour	11	9	18
Personal Care	161	2,478	15.4	1 hour	12	15	9
Counseling	172	1,832	10.7	1 hour	13	14	13
Emergency Response System	1,119	1,594	1.4	1 client	14	4	31
Assisted Transportation	247	1,437	5.8	1 one-way trip	15	12	21
Congregate Meals	49	1,114	22.7	1 meal	16	18	7
Caregiver Support	98	619	6.3	1 hour	17	16	20
Senior Center	15	450	30.0	1 hour	18	23	3
Legal Assistance	68	379	5.6	1 hour	19	17	23
Preventive Health Promotion	5	363	72.6	1 contact	20	28	1
Medication Management	49	345	7.0	1 client	21	19	19
Reassurance	20	290	14.5	1 contact	22	22	10
Advocacy	30	270	9.0	1 hour	23	21	17
Nutrition Education	42	90	2.1	1 session	24	20	28
Adult Consumer Protection Service	13	75	5.8	1 hour	25	24	22
Training & Education	3	70	23.3	1 hour	26	29	6
Retired Service Volunteer Program	8	32	4.0	1 placement	27	26	25
Employment	12	12	1.0	1 placement	28	25	32
Information & Assistance	3	12	4.0	1 contact	29	30	26
Outreach	6	10	1.7	1 contact	30	27	30
Protective Payee Service	1	10	10.0	1 contact	31	31	15
Legal Education	1	2	2.0	1 contact	32	32	29
Placement Service	1	1	1.0	1 hour	33	33	33

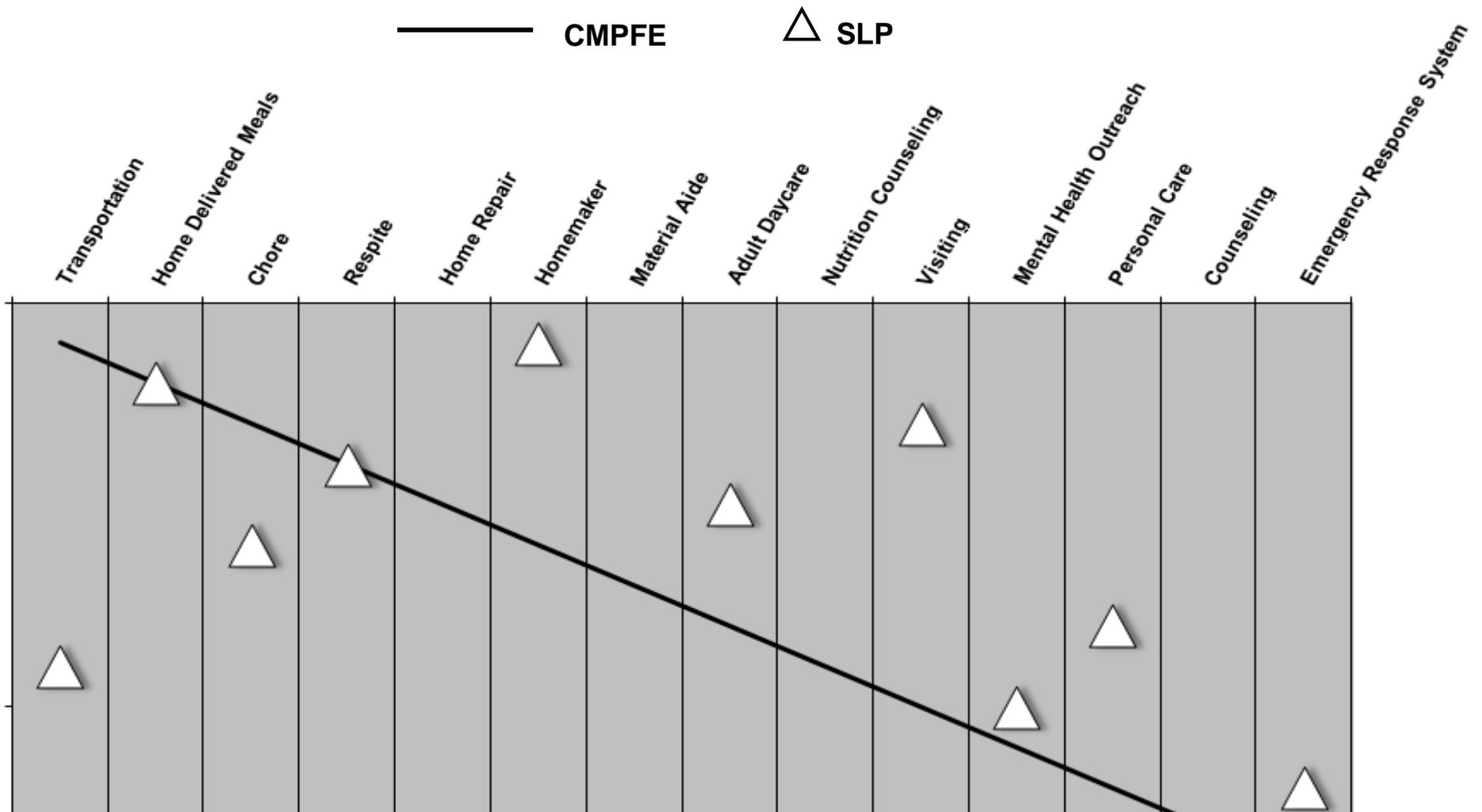
Counties Reporting Unmet Needs in SFY2011



■ Reported CMPFE Unmet Needs

■ SLP Reported SLP Unmet Needs

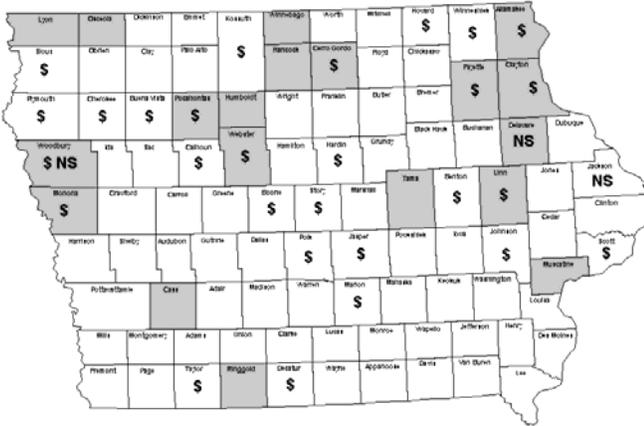
SFY 2011 CMPFE & SLP Unmet Needs by Unit Ranking
Top 15 CMFPE Unmet Needs in Descending Order as Baseline



Transportation were reported to be the highest number of CMPFE unmet need units at **35,116** and **Homemaker** were reported as the highest number of SLP unmet need units at **7,251**

CMPFE

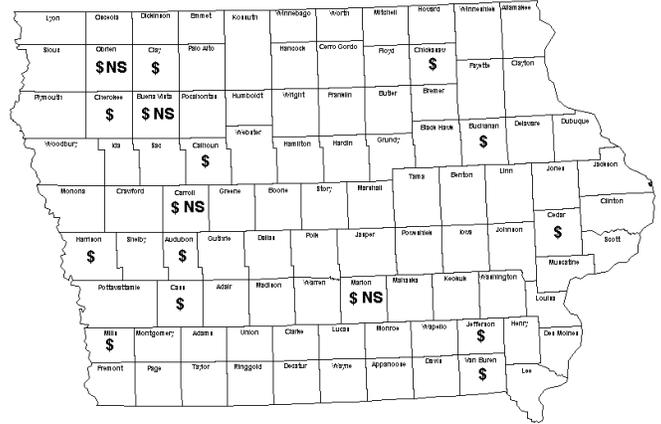
Transportation
Contacts: 1,465
Units: 35,116



■ No Provider \$ No Funding / Funding Inadequate NS No Staffing

SLP

Homemaker
Contacts: 1,081
Units: 7,251



CMPFE

SLP

No Provider	No Funding / Funding Inadequate		No Staffing
Allamakee	Allamakee	Kossuth	Delaware
Cass	Benton	Linn	Jackson
Cerro Gordo	Boone	Marion	Woodbury
Clayton	Buena Vista	Monona	
Delaware	Calhoun	Plymouth	
Fayette	Cerro Gordo	Pocahontas	
Hancock	Cherokee	Polk	
Humboldt	Clayton	Scott	
Linn	Decatur	Sioux	
Lyon	Fayette	Story	
Monona	Hardin	Taylor	
Muscatine	Howard	Webster	
Osceola	Jasper	Winneshiek	
Pocahontas	Johnson	Woodbury	
Ringgold			
Tama			
Webster			
Winnebago			
Woodbury			

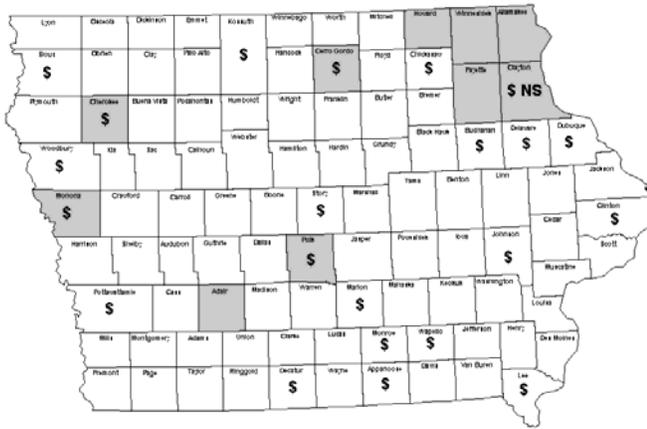
No Provider	No Funding / Funding Inadequate		No Staffing
None	Audubon	Buena Vista	
	Buchanan	Carroll	
	Buena Vista	Marion	
	Calhoun	O'Brien	
	Carroll		
	Cass		
	Cedar		
	Cherokee		
	Chickasaw		
	Clay		
	Harrison		
	Jefferson		
	Marion		
	Mills		
	O'Brien		
	Van Buren		

CMPFE

Home Delivered Meals

Contacts: 951

Units: 23,477

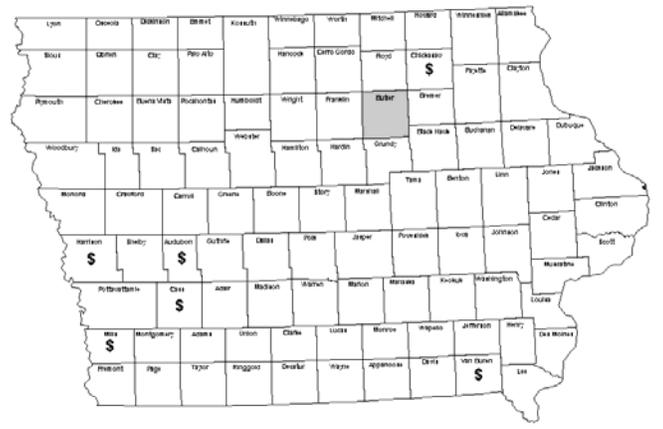


SLP

Home Delivered Meals

Contacts: 178

Units: 3,883



■ No Provider \$ No Funding / Funding Inadequate NS No Staffing

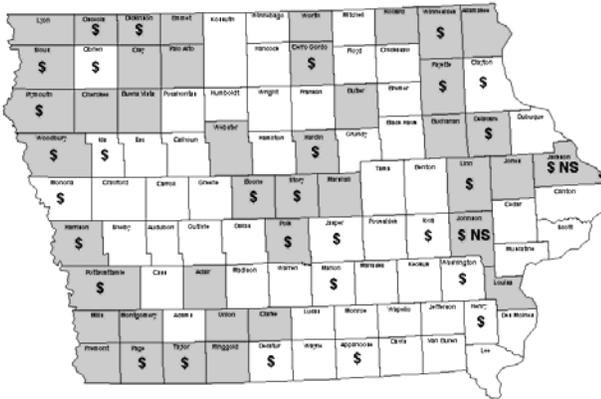
CMPFE

SLP

No Provider	No Funding / Funding Inadequate	No Staffing	No Provider	No Funding / Funding Inadequate	No Staffing
Adair	Appanoose	Clayton	Butler	Audubon	None
Allamakee	Buchanan			Cass	
Cerro Gordo	Cerro Gordo			Chickasaw	
Cherokee	Cherokee			Harrison	
Clayton	Chickasaw			Mills	
Fayette	Clayton			Van Buren	
Howard	Clinton				
Monona	Decatur				
Polk	Delaware				
Winneshiek	Dubuque				
	Johnson				
	Kossuth				
	Lee				
	Marion				
	Monona				
	Monroe				
	Polk				
	Pottawattamie				
	Sioux				
	Story				
	Wapello				
	Woodbury				

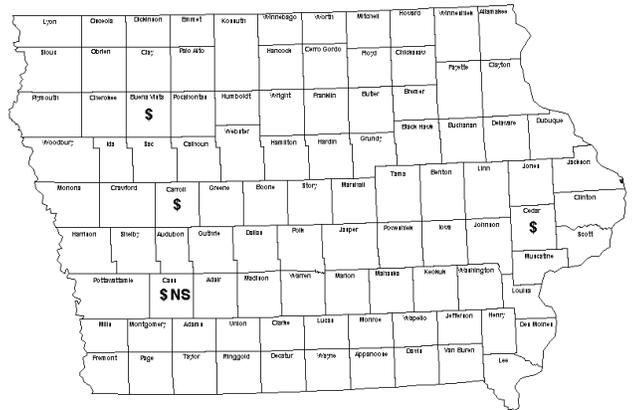
CMPFE

Chore
Contacts: 2,208
Units: 19,914



SLP

Visiting
Contacts: 586
Units: 3,221



■ No Provider \$ No Funding / Funding Inadequate NS No Staffing

CMPFE

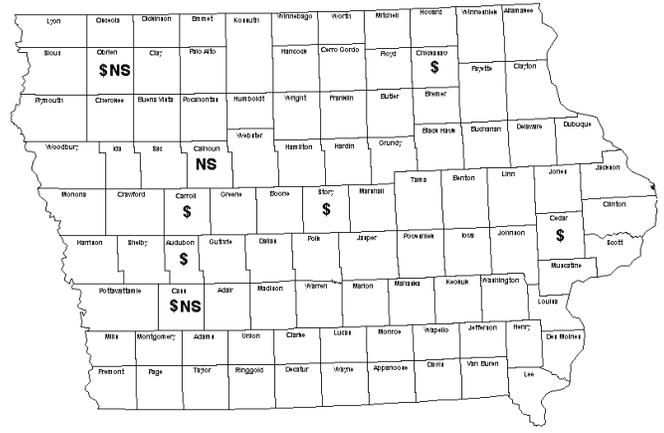
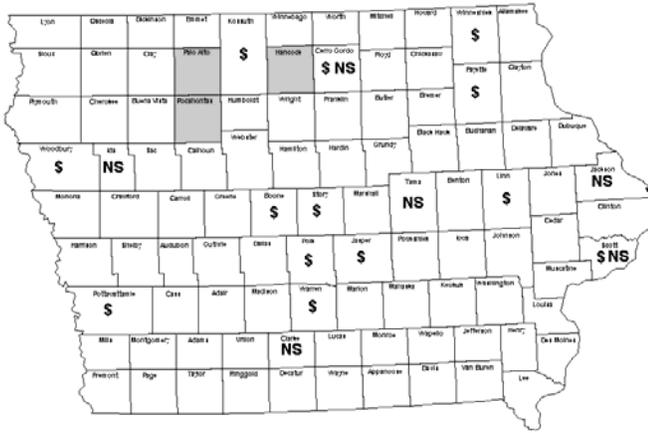
SLP

No Provider		No Funding / Funding Inadequate		No Staffing
Adair	Linn	Appanoose	Linn	Jackson
Allamakee	Louisa	Boone	Marion	Johnson
Boone	Lyon	Cerro Gordo	Monona	
Buchanan	Marshall	Clayton	O'Brien	
Buena Vista	Mills	Decatur	Osceola	
Butler	Montgomery	Delaware	Page	
Cerro Gordo	Osceola	Dickinson	Plymouth	
Cherokee	Page	Fayette	Polk	
Clarke	Palo Alto	Hardin	Pottawattamie	
Clay	Plymouth	Harrison	Sioux	
Delaware	Polk	Henry	Story	
Dickinson	Pottawattamie	Ida	Taylor	
Emmet	Ringgold	Iowa	Washington	
Fayette	Sioux	Jackson	Winneshiek	
Fremont	Story	Jasper	Woodbury	
Hardin	Taylor	Johnson		
Harrison	Union			
Howard	Webster			
Jackson	Winneshiek			
Johnson	Woodbury			
Jones	Worth			

No Provider	No Funding / Funding Inadequate	No Staffing
None	Buena Vista	Cass
	Carroll	
	Cass	
	Cedar	

CMPFE
Respite
Contacts: 534
Units: 11,569

SLP
Respite
Contacts: 138
Units: 3,122



■ No Provider \$ No Funding / Funding Inadequate NS No Staffing

CMPFE

SLP

No Provider	No Funding / Funding Inadequate	No Staffing
Hancock	Boone	Cerro Gordo
Palo Alto	Cerro Gordo	Clarke
Pocahontas	Fayette	Ida
	Jasper	Jackson
	Kossuth	Scott
	Linn	Tama
	Polk	
	Pottawattamie	
	Scott	
	Story	
	Warren	
	Winneshiek	
	Woodbury	

No Provider	No Funding / Funding Inadequate	No Staffing
None	Audubon	Calhoun
	Carroll	Cass
	Cass	O'Brien
	Cedar	
	Chickasaw	
	O'Brien	
	Story	

CMPFE

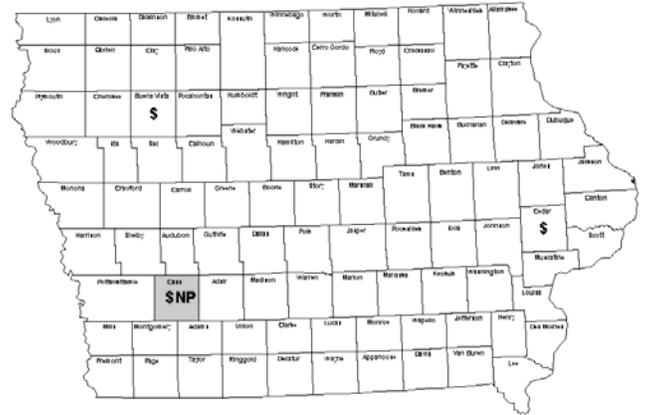
Home Repair
Contacts: 239
Units: 11,426



■ No Provider \$ No Funding / Funding Inadequate NS No Staffing

SLP

Adult Day Care
Contacts: 82
Units: 2,796



CMPFE

No Provider	No Funding / Funding Inadequate	No Staffing
Page	Appanoose Linn	None
	Benton Monroe	
	Black Hawk Montgomery	
	Boone Muscatine	
	Cerro Gordo Osceola	
	Cherokee Page	
	Clay Plymouth	
	Clayton Polk	
	Floyd Pottawattamie	
	Hancock Sac	
	Hardin Scott	
	Humboldt Story	
	Iowa Union	
	Jackson Wapello	
	Jasper Webster	
	Johnson Winneshiek	
	Keokuk Woodbury	
	Kossuth Worth	

SLP

No Provider	No Funding / Funding Inadequate	No Staffing
Cass	Buena Vista	None
	Cass	
	Cedar	